

Need Help?

Issues with **EMR SCM**

Call **Physician Support**

819-7070

Issues with Citrix **log-on/Password**

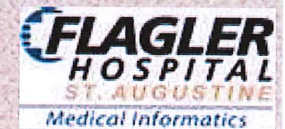
Call Flagler IS **Helpdesk**

819-4475

After hours, weekends & Holidays

819-4347

Flagler Hospital Switchboard 904-819-4347

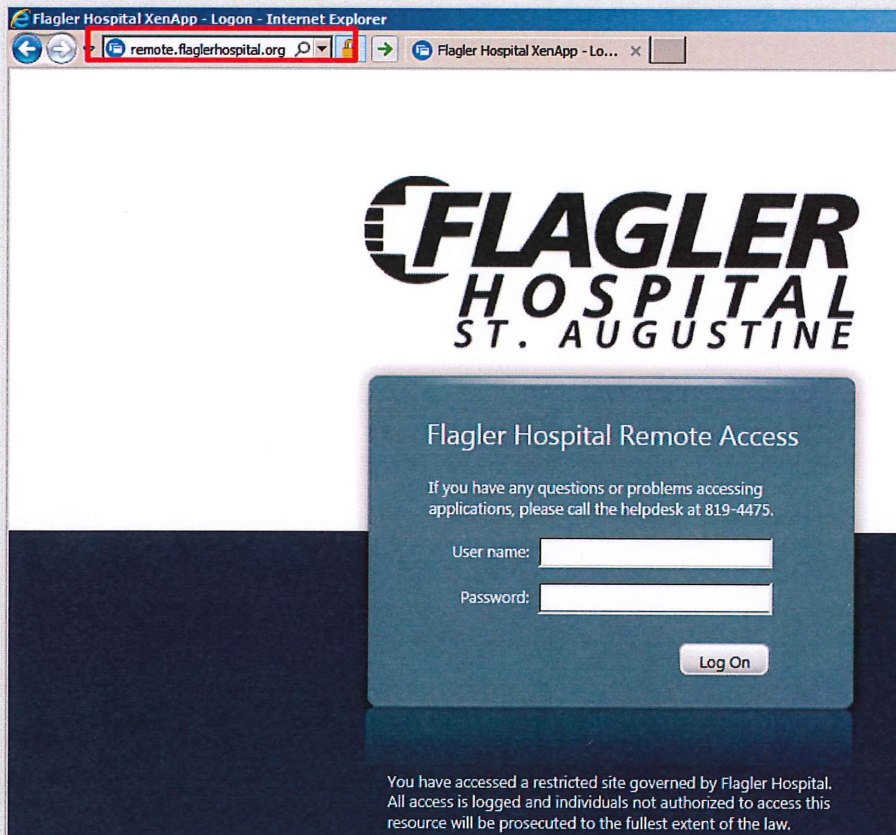


Flagler Hospital (FH)

How to remote in/log-in SCM

Remote In using; ***remote.flaglerhospital.org***

download citrix, enter user ID & Password to access Citrix (*same as Allscripts*)



The screenshot shows a web browser window titled "Flagler Hospital XenApp - Logon - Internet Explorer". The address bar contains "remote.flaglerhospital.org". The main content area features the Flagler Hospital logo (a stylized 'F' in a circle) and the text "FLAGLER HOSPITAL ST. AUGUSTINE". Below the logo is a dark blue box with the title "Flagler Hospital Remote Access". Inside this box, there is a message: "If you have any questions or problems accessing applications, please call the helpdesk at 819-4475." Below the message are two input fields: "User name:" and "Password:". A "Log On" button is positioned below the password field. At the bottom of the page, there is a disclaimer: "You have accessed a restricted site governed by Flagler Hospital. All access is logged and individuals not authorized to access this resource will be prosecuted to the fullest extent of the law."

Issues with FH Citrix log-on/Password

Call Flagler IS **Helpdesk**

819-4475

After hours, weekends & Holidays

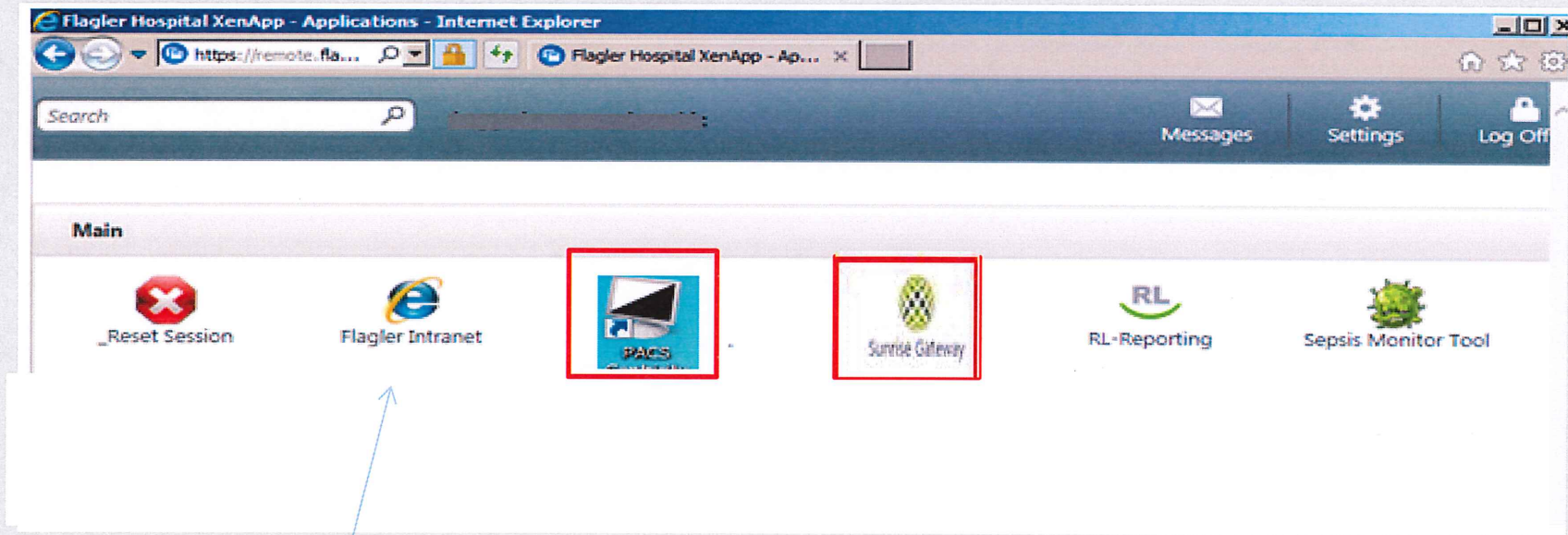
819-4347

Click on Sunrise Gateway Icon



> enter user ID & Password to access EMR

Click on PACs Icon to view X-Ray/ CT Images, enter user ID & password in *ALL upper case (caps)*



Click on Flagler Intranet Icon to Reset Password or Request Changes to Note or Order Set template



Enter user ID & PW to access Sunrise Clinical Manager (Allscripts-SCM)



Allscripts®
Sunrise™ Enterprise
Release 16.3

UsernamePassword

User Name

Password

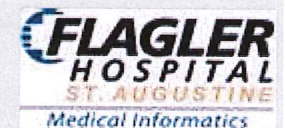
This System should only be accessed by Authorized Users

16.3 CU13 PR2 04-14-2018

[Need Help?](#)

Current Workgroup: PROD

Issues with **EMR** SCM
Call **Physician Support**
819-7070



Click on Flagler Intranet Icon



Welcome to Flagler Hospital's Intranet - Internet Explorer
http://myflagler/

My FLAGLER

Search

Quick Links.....

Wednesday, May 16 2018

Employees Medical Staff Safety Departments Web Apps Weather

Nursing At Flagler

My Flagler

Clinical Links

Education Connection

Staff Resources

Insurance Look Up

IS Helpdesk Website

Patient Education Request Form

Outlook Web Access

Password Reset

Wireless Temp Readings

Work Order Requests

Corporate Compliance Hotline: 800-826-6762

Current Drug Shortages

Points to Ponder:

Request changes to Note or Order Set template

IS Forms

IS Work Order

Hardware/Software Request Form

Toner Request

Medical Informatics EMR Change Request

Rest Password