

Issues with EMR SCM Call Physician Support 819-7070

Issues with Citrix log-on/Password Call Flagler IS Helpdesk 819-4475 After hours, weekends & Holidays 819-4347





Flagler Hospital (FH) How to remote in/log-in SCM

Remote In using; *remote.flaglerhospital.org* download citrix, enter user ID & Password to access Citrix (*same as Allscripts*)



Issues with FH Citrix log-on/Password Call Flagler IS Helpdesk 819-4475 After hours, weekends & Holidays 819-4347



Click on Sunrise Gateway Icon



> enter user ID & Password to access EMR



to view X-Ray/ CT Images, enter user ID & password in ALL upper





Enter user ID & PW to access Sunrise Clinical Manager (Allscripts-SCM)



Allscripts® Sunrise™ Enterprise Release 16.3	Issues with EMR SCM Call Physician Support 819-7070
UsernamePassword	
User Name	
Password 😰	
This System should only be accessed by Authorized Users	
16.3 CU13 PR2 04-14-2018	
Need Help? Cancel	(ELACLE
Current Workgroup: PROD	HOSPITA



Click on Flagler Intranet Icon



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		Corpora	ate Compliance Hotlin	ne: 800-826-6762		
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My Flagl	ler	Points to	Ponder:			
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IS Helpdesk Website	•	(Request ch	anges to l	Note or Or	der Set temp
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Find & Save Patient to New List



Find a patient: Click on Patient ICON. (top toolbar)

ID Type: MRN > Enter patient's M# in ID Field > click Enter on keyboard

		ID Type:	PIKN	2000009
Last:		First:		Middle:
Gender:	ę			Search Options Exclude deceased
Birth Date:			_	Exclude alias names
MM DD YY	YY Age:	+/- Rang	ge	
· ·		5 🛨	1	Exact name
				 Find similar sounding last names
				Exclude persons with no visits
Dationt's nom	e annears	in Bo	x b	pelow. Double click on patient

Verify: Admit Date, Visit Status, Name & last 3 or 4 digits of Visit ID

Admit Date	Visit Type	Care Level	Assigned Locat	. ⊽ + Visit Status	Visit Patient Name	Visit MRN +	Visit ID -
041518	Inpatient	Acute Care	ADMHOLD-04	ADM	X5TEST, DONOTUSE	2000009	2000841648
110817	Inpatient	Acute Care	ADMHOLD-02	DSC	XSTEST, DONOTUSE	2000009	2000761596
081117	Inpatient	Acute Care	ADMHOLD-02	DSC	XSTEST, DONOTUSE	2000009	2000717844
062317	Inpatient	Acute Care	ADMHOLD-01	DSC	X5TEST, DONOTUSE	2000009	2000693596
062317	Inpatient	Acute Care	ADMHOLD-03	DSC	X5TEST, DONOTUSE	2000009	2000693592
062217	Inpatient	Acute Care	ADMHOLD-09	DSC	X5TEST, DONOTUSE	2000009	2000693552
062217	Inpatient	Acute Care	ADMHOLD-07	DSC	XSTEST, DONOTUSE	2000009	2000693549
062217	Inpatient	Acute Care	ADMHOLD-06	DSC	XSTEST, DONOTUSE	2000009	2000693502

Double click on correct encounter & patient go to Temporary List.



Another way to Find Patient

Go to *Current List* > click the arrow > select <u>All ED Patient</u> or All <u>Inpatient</u> > Click on patient > Appears in Header

My Applications	Acute Care					
File Registratio	n View GoTo Actions Preferen	ces Tools				
Previous Next Patient Patient	CO Refresh Find Problems ICDx Screen Patient	Enter Document	Ou Medica	lpatient tion Revi	Allery cve Summ	yes Signature Pri Tary Manager Rep
Patient List	Orders Setubs Patient	-	atien	t Head	ler	1 mars
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Patie	nt List	Orde	rs R	esuite	Patier	t Info	Documents Clini	ical Summu	IN GE	PACS	Clinical Vi	inver 1	First Coast	Care Conn	ect	HyDors	

Click on Patient Name Column to sort A-Z or Z-A

Sort any Column > Click in Column Header

Pa	tient List	Orders	Results	Patier	nt Info	Docu	ments	Clinical St	ummary	GE PACS	
ED St	atus Board	3	ka	4	4	1	10		1	1	
		New Visit	Modify	Delete	Delete	e Flag	g Flag	Select	Save Select	ted Remove	
		List	Visit List C	urrent Lis	t Visit Li	st New	On New Of	ff All Visits	Visits	V	
Curre	ent List:	All Inpatier	nts					•	Select A	II Patients	
Click O	nce on Pa	tient N	<i>ame</i> he	ad er to	alphab	etize .	A to Z. C	lick Tw	ice to alpl	habetize 2	Z to A
L	urrent ocation	Ľ	Patient Na	ame	∇	Rec	Confid		Visit Reaso	n	
ADM	HOLD-01	X7TEST, D	ONOTUSE	LAB				Acute co	ngestive he	art fail	
ADM	HOLD-04	X5TEST, D	ONOTUSE	INFORMA	ATICS			Carcinon	na of breast	metast	



Save Patient to New List to review later

Click Save Selected Patients > Click radio button New List Name > & name it > click OK

Current List:	(Temporary List				Select All Patients		1 Visit(s)	Save Selected Pati	ents
Patient Nam	ne	Patient ID / Visit Number	Birthdate	Curren Locatio	nt Visit on Status	Admit Date	Admit Time	Provider	To Sign
X5TEST, DONOTU	ISE IN	2000009/2000841648	05-15-1	ADMHOLD-04	ADM	04-15-20	03:21	Sanders, Michael C.	A .

• Add Patient to Selected List	sis Tele - Stroke
<u>Replace Patients on Selected List</u>	TEST pts
O New List Name	
Patient Access Group	L
OK	el <u>H</u> elp



Select patient > all <u>Icons & Tabs</u> available & info populates **Patients Header**



Left of the patient's name is the Enter Orders Icon to verify Patient, Room

Number and Allergies prior to placing orders, also vital signs for emergency room patient or admission weight, daily weights and BMI for inpatient. Admission date, admitting physician, MRN/Visit ID, age, birthday, sex, isolation type, code status and other info.



Overview





Icons = Things to Do

Tabs = Things to View

	File Registratio	n View Gol	o Actions	Preferences	; Tools											
lcons	Previous Next	Refresh Fin	l 📍 d Probler	ns ICDx E	2 inter	Outpati	ent All	h f	🚱 nature	& Print	<i>M</i> useWeb	🕄 Task	Secure	💒 🧯 Add Care Dr	P 🦃 ug Aler	t
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Tabs	Patient List	Orders	Results	Patient In	ifo	Documents	Clinical	Summary	GE P/	ACS)	Clinical V	iewer	First Coast C	Care Connect	HxD	ocs
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	ED Status Board	New Visit I List V	Modify D lisit List Curr	elete De rent List Visi	it List N	Flag Flag lew On New C	Select Off All Visit	Save Selects Visits	cted Ren	nove Se Visit	elected Se s List	lect Visit Column S	Define Si fort Order	ave Sort Res Order O	et Sort Irder	<u>_</u>
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Tabs: to view Orders, Results, Documents GE PACS Patient Info 1st Coast Care Connect, Clinical Summary or Clinical Viewer & HxDocs

Patient List	Orders	Results	Patient Info	Documents	Clinical Summary	GE PACS	Clinical Viewer	First Coast Care Connect	HxDocs

Most tabs have **Option Panel on left**, which can be useful. Select *this chart or all available*, from when? <u>use arrow to select time frame</u>



Summary Views Alerts 🖽 🎖 🖉 🖧 Allergies/Intolerances/Adverse Events SRMSecondary Dx Ξ Comments Care Providers Problems Admitting Dx (1) Ξ Significant Events + 4 ED Secondary Dx (Ξ Addresses/Phones/Contacts Demographics/Visit Data Financial/Employer Past Medical Hx (7 Visit History Implants



Tabs: things to view & some to things to Do

Slide Colors

Lt Blue Results (view X-rays, labs, EKGs & more)

Lt Blue GE PACS (view images, X-rays/CT)

Lt Blue HXDOCS (View Only: Current, Historical Documents & Procedure Notes)

Lt Blue Clinical Viewer & Summary (view Snapshot/Summary of patient)

Peach Orders (view Orders/Order History, Enter & DC Orders)

Blue **Documents** (view documents, modify/append/Cancel Documents)

Pink Patient Info (Care Providers, Problems (Dx), Demographics, Financial, Visit Hx, Implants)

Pink First Coast Care Connect (Data form outside FH inpatient record.

Clinical Data from BMC) Blue





Results

Orders	Results	Patient Info	Documents	Clinical Summary	GE PACS	Clinical Viewer	HxDocs

3 ways to View EKGs: from **Results Tab**,





View Results from Results Tab

Patient List

Results Patient Info

• Diagnostic Imaging (report only)

Orders

- Labs
- **Other** (EEG, EKG, Echo, etc.)



Click Reset Icon to get back to Summary View if looking at this Visit Click Display View Icon > Summary View if looking at Multiple Visits

Results	Patient Info	Documents	Flowsheets	Clinical Sun	nmary	GE PACS	SRM Chart	My Schedu	ile My V
:harts	Contraction Contra	Display Reset	Order Order S Details Detail	et View Ann	otation etails	Modify Re Time Scale	eorder Print Re for Ore	sults Forward ier for C	Results 🔡
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	-	General Herr	natology				9	_	
A		White Blo	od Cell Count			6	4	6.3	6.3
2		Red Bloo	d Cell Count			4 3	4	4 3.5	4 3.5
6	/	Hemoglo	bin			\$ 10	4	\$ 10.7	\$ 10.7
		Hematoc	rit			\$ 30	1	\$ 30.8	4 30.8







View Images & Report From **GE PACs Tab** > Get Image

Results Patient Info Documents	Flowsheets	Clinical	Summary	GE PACS	SRM Chart	My Sche		
Results	Get I	mages	Rep	ort				
Name	Pe	formed[EXAM: CT - Brain y	without IV Co	otrast- 9/13/20	17.7:01 pm		
CT Brain without IV Contrast	9/1	3/2017 6:	2097					
CR CHEST AP	9/1	3/2017 6:	COMPARISON: February 1, 2016 REASON FOR EXAM: AMS					
CT Chest without IV Contrast	4/2	7/2017 1						
			TECHNIQU Axial CT wi	E: thout intraver	nous contrast.			
			FINDINGS:					







View Procedure Results From HxDocs Tab > Select Procedure(s) to view

enk R	arged R Ø	= = 4	1- Save Pref 2- Restore P 3- Select Al 4- Clear All	ferences Preferences I								
Pati	ent List	Orde	ers Results	Patient Info	Documents	Clinical Summary	GE PACS	Clinical Viewe	er First Coast Ca	are Connect	HxDocs	
R E	Ì ₽- 6]-										
~	Cath	✔ Ech	Stress	Vasc V	EKG 🗸 Oth	er C/P 🗸 H & P	✓ D/C	✓ Consults	✓ Procedures	✔ OR Repor	t 🗸 Onco	ology
~	Path	✓ Prog	ress Notes	🗸 ED 🗸 SIS	✓ Nursing	🗸 Pharm 🗸 C	ther 🗸 (Discharge Instru	uctions 🗸 Mor	itor Strips		

Snapshot/Summary of patient

Clinical Viewer Clinical Viewer Clinical Viewer



Clinical Viewer

Patient Snapshot -

VS, Basic labs (Hemo/Chem/Coag/ABGs), Meds, Problem List, Allergies & Micro

Documents	Flowsheets Clinical Summary		GE PACS	SKIVI Char	t i i i i i i i i i i i i i i i i i i i		iy view	Clinical view	First	Coast Care C	onnect	·
	Parameter 2	2	2018-05-22 02:30	2018-05-22 03:04	2018-05-22 03:30	2018-05-22 03:41	2018-05-22 04:37	2018-05-22 04:40	2018-05-22 05:48	2018-05-22 06:00	2018-05-22 06:38	2
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	heparin Injectable 5000 units/mL											
	metroNIDAZOLE IVPB STAT[Or	+				500 mill 🖒						ī
	sodium chloride 0.9% Bolus STAT											Ē
	ADM Item Rem) fentanyl 100 mc											_
	ADM Item Rem) sodium chloride											ī
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Vital Signs	Temp F											-
	Heart Rate (beats/min)	7	72					76	70			_
	NIBP Systolic (mm Hg)/NIBP Diast	1	148/67 🕇					138/75				-
	NIBP Mean (mm Hg)	9	94					96				_
	Respiration (breaths/min)	1	10					13	13			-
Select All 🔽	Vital Signs Pro Respiratory	ofile	e: ED]	•	From: 05-2	1-2018 💌	To: 05-22	-2018 🔽	2-Week 72	48	- • 24
▼ I/O ▼ ▼ Drips ▼ ▼ Meds ▼	ED Nurse Tra Cardiovasc Neurologic		Apply Changes	Show IO Totals	Show Obs Set	Resize Cells	Sort Order		iize F	Refresh Time:	span (Hours)	
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Injectable STAT[Known heparin Injectable STAT[Known metroNIDAZOLE IVPB STAT[Cr sodium chloride 0.9% Bolus STAT ADM Item Rem) fentanyl 100 mc ADM Item Rem) sodium chloride ADM Item Rem) netronidazole 5 ADM Item Rem) heparin 5000 uni Vital Signs Temp F Heart Rate (beats/min) NIBP Systolic (mm Hg)/NIBP Diast 14 Select All Vital Signs Respiratory Vital Signs Respiratory Vital Signs Profile: ED Apply Cardiovasc Meds	Documents Howsheets Clinical summary GE PACS Skill of the	Documents Plowsneets Clinical summary GE PACS Skill chart My Str Parameter 2 2018-05-22 2018-05-22 2018-05-22 03:30 Meds doxycycline IVPB STAT[Known Image: Clinical summary Image: Clinical summary 2018-05-22 2018-05-22 03:30 Meds doxycycline IVPB STAT[Known Image: Clinical summary Image: Clinical summary 2018-05-22 03:30 Meds doxycycline IVPB STAT[Known Image: Clinical summary Image: Clinical summary 2018-05-22 03:30 Meds doxycycline IVPB STAT[Known Image: Clinical summary Image: Clinical summary 2018-05-22 03:30 Meds 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2. View category without blanks (select All > Clear All > Select item to view > click apply changes

3. Fly outs, left side to view: <u>Active Meds</u> (*last administered Date & Time*) <u>Micro Results</u> & <u>More Info</u> (*Problem List, Allergies & Significant Events*)

Clinical Summary

Patient Snapshot Different views by Role

GE PACS ED Status Board Orders Results Patient Info Clinical Viewer First Coast Care Co Documents Clinical Summary ** 0 勖. Save Display Expand Configure Expand **Display Format** Format /Collapse Rows **ED** Patients View: ED Physicians Start of chart Start of Chart To 05-23-2018 13:56 Allergies Patient Picture Home Medicatic 05-23-2017 07:56 T... Problem List Vital Signs 05-22-2018 13:56 To 05-23-2018 13:56 Orders 05-22-2018 13:56 To 05-23-2018 13:56 Lab Results -ReportByO Start of Chart To 05-23-20... Diagnostic Imaging -R Start of Chart To 05-23-20... Specialty Reports -RepStart of Chart To 05-23-20 ... Nursing Documenta 05-23-2018 01:56 To 05-23-2... Procedure Note Start of Chart To 05-23-2018 13:56 **Care Providers** Visit History ELyte grid BP- Pulse - RR (24 hours) 05-22-2018 13:56 To 05-23-2018 13:56

Inpatients, code yellow

Problem List	Allergies		Care Providers
Vital Signs 05-22-2018 14:02 To 05-23-2018 14:02	Body Measurements		Weights Graphed
Home Medications Start of Chart To 05-23-2018 14:02	Current Active Medications		Orders
Lab Results -ReportByOrder	Electrolyte Grid		Microbiology Results - ReportByOrder
IV and Intake Components	Input and Output Totals (2	05-22-2018 14:02 To 05-2	1 O Histogram (24 Hours) - Shift View
Diagnostic Imaging -ReportByOrder		Specialty Reports - ReportByO	rder
Documentation	Risk Screens and Assessment	lools .	Significant Events
Temperature, Celsius and Fahrenheit	Heart Rate		Respirations
Non-Invasisve Blood Pressure		Arterial Blood Pressure	





View Orders/DC Orders/View Order History

Patient List Orders Results





En	ter Al	ll Ord	ers: fron	n Enter Orders	lcon in	Patient Head	ler
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	rile negistration view GOTO Actions Preferences Tools																	
	Arevious Patient	Next Patient	© Refresh Screen	Find Patient	† Problem		Enter Nocument	Outpatie Medication R	nt Allerg	ies Signat ary Mana	ure Print ger Report	MuseWel	Task Viewer	Secure Messaging	Add Care Provider	Drug /	Alert ecking	
Enter Order	Þ	XST	EST, DO	D-04	ISE INFO	dina	DIALYSIS	PATIENT	San **TRANSPLA	ders, Micha NT PATIEI M2 IW-83	el C.	2000009 / 2 tes MDRO M- 04-15-20	20008416 st : MRSA 1	48 Isolation: c	88) ontact	y (05-15-	1930)	Female
View Orders	Patie	List	Orde	R	esults	Patient	Info E	ocuments	Clinical Sur	nmary	GE PACS	Clinical	/iewer	First Coas	t Care Conn	ect H	txDocs	
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Vi Luma

Key Vibester

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Γ	View Order	s Patie	nt List	Ord	ers	Results

Fentry Worksheet - CHOCOLATE, BROWNIES			
CHOCOLATE, BROWNIES 3050-01 MICU Admit Wt: kg Daily Wt: kg HT: cm Allerg	9455202 / 9450067702 Sanders, Michael y: No Known Allergies	58y (05-20-1960)	Female
uested By: • Me O Other:	Source:	Allergy Details	
e: Time:	•		
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Enter Orders

NEUR. TPA [22 orders of 152 are selected	1				
Relevant Results					
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Requested For Date					
Pregnancy Status	Patient Taking Met	tformin?		Transport Method	
no Clear		Clear			b
C Yes C No	C Yes C) No			
C Unknown	C Unknown				
Admit/Transfer/Discharge					
Order	Problem List	Admit Type	Admit Unit	Admit Condition	Transfer Unit S
Aumini Transfer Aumini Transfer Aumini Transfer					Surgical Intensive
Heart Rhythm Monitoring - 1 item(s)					
🔽 🐨 Cardiac Monitor (Critical Care, OPS, ED	only)				
					P
Clinical Status					
Order	Code Status		Modifie	d Code Status	Special Instructio
Clinical Status - 1 item(s)					
Code Status	Full Code				
Vitals					
Order	Start Date	Schedule	Frequency	Stop After	Stop Date S
- Vitals - 1 item(s)			1		
Vital Signs	07-12-2018	Routine	<multiple></multiple>		b
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Nursing					
Order	Start Date	Schedule	Frequency	Stop After	Stop Date G
- Assessments - Nursing - 3 item(s)	07 10 0010	Bestien	44.10-1-1		
V MEND Assessment	07-12-2018	Routine	<continuous></continuous>		
Veight Veight	07-12-2018	Routine	ONCE		
Interventions - Nursing - 2 item(s)	07 12 2019	Paulina	ONCE		
Wound Care Orders	07-12-2018	Routine	<continuous></continuous>		
•					Þ
Respiratory					
Order	Start Date	Delivery Method		FiO2% LPM	Maintain SaO2 at S
Interventions - Respiratory - 1 item(s)	07-12-2019	Nasal Cappula		2	94%
	07-12-2010	Integer Certifule		<u>د</u>	19470 [P
					Þ
IV Fluids					
Order	Requested Volume	NOM	Route	IV Rate	Start Time Spec
- IV Fluids - 2 item(s)					1
▼ 0 sodium chloride 0.9% Infusion ()	1000	milliLiter(s)	IntraVenous Continuo	us 50 mL/hr	Routine Rx
Sodium chloride 0.9% flush Injectable AD	UL1	milliLiter(s)	Flush		Routine Rx All in
Reference Set					
D. Consult	æ		the Dise		
ப் Consult	0 U	UNEUR, Tele	stroke Diagnos	tic	
		and Treatn	nent Order Set		



View Orders > click Orders Tab:

Option Panel on left, select *this chart or all available*, from when? <u>use arrow to select time frame</u> **Filters**: Use <u>Active & Pending</u> or <u>No Status Filter to view all orders</u>: discontinued, canceled or completed



Filters: Click <u>Active & Pending</u> or <u>No Status Filter to view all orders:</u> discontinued, canceled or completed & active





Discontinue Orders

Careful not to check Order Section Box to DC Order – will DC ALL Orders





Highlight order > Right click to DC/Cancel or click Discontinue/Cancel ICON

Display Format	Group /Sort By	Reset	Add Specimen	Approve Nerity	Copy /Reorder	Discontinue /Cancel	Reorder	Modif	go y Reinstate	Release/Mana Hold Orders	ge Sign	AC AC
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	Ord	er Sum	mary			01 6 AN	Rather	61	063	Order Date	Status	
	bacl LIOF Give	ofen C RESAL (10 mill)ral - Table Oral] IiGRAM(s) (t[Kno Gastrosto	wn as my Tube					05-12-2018 Routine Rx	Active	



Medical Informatics

View Order History Right click on Order > View > History > Status

order summary	CO 140 MAY 120	1 611	063	Order Date	Status	Stop Date	Entry
glucagon Injectable[Kr GLUCAGEN Injectable]	iown as 🕺	*		05-16-2018 Routine Rx	Discontinued	05-16-2018	05-1
Give 1 milliGRAM(s), SubCut PRN For Blood Glucose < 70 patient is unconscious and d have IV access Requested bic Font. genard (Activate Add Specimen Approve/Verify Attach Document						
 Insulin regular Injectable as HumuLIN R Injectable Give 33 Unit(1), IntraVenous, Special Instructions Dose = (kg. Administer prior to initia infusion Requested by: Forst, gerard (insulin regular Infusion ## as HumuLIN R Infusion ##] Initially Give 6 units/hr, Intra Continuous Hang Time: 16.6 Initially Give 6 units/hr, Intra Continuous Hang Time: 16.6 Initially Run at 6 mL/hr Placed in: sodium chloride (100 milliLiter(s) Special Instructions Infuse vi intravenous pump and dedii 	Complete Copy/Reorder Discontinue/Cancel Discontinue/Reorder Extend Stop Date Mark as Reviewed Modify Order Modify Order Modify Order Set Print/Reprint Labels Reinstate Reinstate Recente Task Sign	• •• ••		05-16-2018 07:52 05-16-2018 Routine Rx	Discontinued	05-16-2018 17:44 11-12-2018	05-1 07:5: 05-1 07:5:
•	View		Alerts				
MOFOTWLT12 [Citrix] FHV-XA-SCM3	Item Info		All Orde	ers in this Serie	18 07:46	001:32	ROD
	Grid Options	,	Clinical	Paths Relevant Resul			_
			Expert / History	ent Advice (Drug In	(in) Mod	dify us	

	Order Status History											
	Current Order In	ument Order Information										
	Date:	05-12-2018	Time: Routine P	x Status: Disconti	nued							
	Order Name:	ashanartin Oral	,	, ,								
	Requested by To Be Verified By											
	Contraction of the		100	o removely.								
	Summary:	Capsule[Known as N	apsule[Known as NEURONTIN Oral]									
		ane roo milianom(s) a	associony rube 3 a	mes per day								
	ID	Function	ent To Sign	When	Who Entered	Who Requested	Source	New Status				
	101	New	lo	05-12-2018 16:36	I (ARNP)			Active				
Looks like this												
	102	Modified	ło	05-12-2018 16:37	(Pharmacist)			Active				
	103	Acknowledged		05-12-2018 17:55	i (RN)			Active				
	104	Acknowledged		05-12-2018 17:55	E Isi (RN)			Active				
	105	Discontinued	les	05-14-2018 17:59	y (RN)	Zeljko, Tomislav (MD)	Phone	Discontinued				
	106	Acknowledged		05-14-2018 17:59	(RN)			Discontinued				
	107	Reviewed		05-14-2018 18:59	(The series of states)			Discontinued				
					(Pharmacist)							
	108	Signed		05-15-2018 08:26	(MD)			Discontinued				







Enter Document fror Enter Document Icon	n Top Toolbar
Actions Preferences Tools Actions Preferences Tools Problems ICD: Enter Document Medication Review Sur TUSE INFORMATICS Allergy: iodinated radiocontrast agents, ***DIA	
Results Patient Info Documents Clinical	^I Document Entry Worksheet - X5TEST, DONOTUSE INFORMATICS Authored: Date Now 05 - 27 - 2018 CT Authored by: Me Other Source: Co-Signer(s): Mark Note As: Incomplete Results pending Priority
	Personal Documents tel Document Name TeleStroke Treatment



TeleStroke Treatment Note

Cre	eate Preview	
Document Info	Sections Sectio	Copy Forward Refer to Note Preview Acronym Expansion Orders Care Providers Chart Review Click Radio Buttons to Add Data Data Display - View Only Image: Copy Forward I
	Past Medical History Past Surgical History Impression and Plan	ن Copy Forward آرج Refer to Note المعرفي Preview که محمد محمد و Orders Referral Source
		Referral Source C Baptist ED Flagler Hospital ED C Inpatient Stroke C Other (specify)
		Telemedicine Assessment Neurological Consult 07 - 12 - 2018 Done by Telemedicine - Phone or In Person
		Time Last Known Well Date/Time (dd-mmm- yyyy hh:mm) Arrival/Assessment time
		Over 4.5 Hours Since Last Known Well IIHSS
		Interval
age	e 1 of 3	1a Level of Consciousness 1b. LOC Questions C 0= alert; keenly responsive 0 = Answers both questions corre C 1= not alert; arousable by minor stim to obey/answer/respo 1 = Answers one question correct C 2= not alert; repeat stim to attend strong stim/pain to move 2 = Answers neither question correct C 3= responds w/ reflex motor/autonomic effects or no respo 2 = Answers neither question correct



TeleStroke Treatment Note continued

3. Visual	4. Facial Palsy
C 0= No visual loss	C 0= Normal symmetrical movements
O 1= Partial hemianopia	C 1= Minor paralysis (flat nasolabial fold, smile asymmetry)
© 2= Complete hemianopia	© 2= Partial paralysis (total/near total of lower face)
C 3= Bilateral hemianopia (blind including cortical blindness)	C 3= Complete paralysis of one or both sides
5a. Motor Arm, Left	5b. Motor Arm, Right
C 0= No drift	C 0= No drift
C 1= Drift	C 1= Drift
C 2= Some effort against gravity	C 2= Some effort against gravity
C 3= No effort against gravity	C 3= No effort against gravity
C 4= No movement	C 4= No movement
C UN= Amputation or joint fusion (explain)	C UN= Amputation or joint fusion (explain)
6a. Motor Leg, Left	6b. Motor Leg, Right
C 0= No drift	C 0= No drift
C 1= Drift	C 1= Drift
C 2= Some effort against gravity	C 2= Some effort against gravity
3= No effort against gravity	C 3= No effort against gravity
C 4= No movement	C 4= No movement
O UN= Amputation or joint fusion (explain)	C UN= Amputation or joint fusion (explain)
7. Limb Ataxia	8. Sensory
C 0= Absent	C 0= Normal; no sensory loss.
C 1= Present in one limb	C 1= Mild-to-moderate sensory loss
C 2= Present in two limbs	C 2= Severe to total sensory loss
C UN= Amputation or joint fusion (explain)	
9. Best Language	10. Dysarthria
C 0= No aphasia; normal	C 0= Normal
C 1= Mild-to-moderate aphasia	C 1= Mild-to-moderate dysarthria
C 2= Severe aphasia	C 2= Severe dysarthria
C 3= Mute, global aphasia	C UN= Intubated or other physical barrier (explain)
11. Extinction and Inattention (formerly Neglect)	
C 0= No abnormality	
C 1= Visual, tactile, auditory, spatial, personal inattention	
C 2= Profound hemi-inattention/extinction > 1 modality	
NIH Stroke Scale Total	NIHSS Results
	C 0 (no Stroke)
	C 1-4 (minor stroke)
	C 5-15 (moderate stroke)

Page 2 of 3

FLA

ER

HOSPITAL

ST. AUGUS Medical Informatics

TeleStroke Treatment Note continued

TPA PROTOCOL GUIDELINES					
ABSOLUTE CONTRAINDICATIONS:	RELATIVE CONTRAINDICATIONS				
🗆 arterial puncture at a non-compressible site within 7 days	recent surgery or trauma <14 days				
🗆 current use of direct thrombin inhibitors or direct factor Xa i	🗖 seizure at onset				
SBP>185 or DBP>110 despite treatment	🗌 recent GI or urinary tract hemorrhage within 21 days				
🗌 recent intracranial/spinal sx, head trauma or CVA (<3 mos)	🔲 acute Myocardial Infarction or Pericarditis within 3 months				
□ history of intracranial hemorrhage/aneurysm, vascular malfo	□ IV/IA Thrombolytic (IV-tPa) within 24 hrs (here/elsewhere)				
🗖 history of: brain tumor	□ glucose <50 or >400				
🗖 active internal bleeding (< 22 days)	□ increased risk of bleeding due to co-morbid conditions				
🗖 platelets <100,000	pregnancy				
□ PT > 15	life expectancy <1 year or severe co-morbid illness				
Heparin received within 48 hours with elevated PTT	comfort measures only (CMO) on admission				
□ INR > 1.7	patient/family refusal				
known bleeding diathesis	rapid improvement or stroke severity too mild				
🗆 suspicion of subarachnoid hemorrhage					
□ CT demonstrates ICH or parenchymal hypodensity >1/3 cere					
tPA Exclusion - Other Related Factors for Consideration					
OTHER RELATED FACTORS FOR CONSIDERATION					
□ stroke severity too severe with NIH score >25					
🗆 care-team unable to determine eligibility					
🗖 in-hospital time delay					
no IV access					

Treatment Considerations

TPA ADMINISTRATION	O Patient mee	ts criteria for tPA	C Patient d	oes NOT meet cri	iteria for tPA		
Past Medical History							
🏝 • 🙆 🐀		 Show all available 	able	C Show selected	d only		0/0
		L			Problems List	Review Status:	
🔽 🦶 Problem		Display Name	Туре	Status	Scope	Code	Onset Date
Past Surgical History	¢\$	Show all availa	able	C Show selected	d only		0/0
		L			Problems List	Review Status:	
Treatment Plan							
Treatment Plan							A



Page 3 of 3

Build Acronyms Build a template if you Always say the same thing

From Enter Documents Icon 1- Go to Notes > click on Acronyms Expansion



2- Click ADD > Type whatever you want to use

.bye

Findings discussed with patient. All questions and concerns addressed. Appropriate medication usage and follow up instructions given to the patient. The patient demonstrates understanding of all instructions given and feels comfortable going home.

Acronym:	This example type	.bye	click enter & phrase appears
.bye			

Expanded Text:

Findings discussed with patient. All questions and concerns addressed. Appropriate medication usage and follow up instructions given to the patient. The patient demonstrates understanding of all instructions given and feels comfortable going home.



Modified/Append/Cancel Document



			Firs	t Coast Care (Connect HxDocs]				
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	05/27/2018	Consultati	on Note Voi		LOOK T					
	05/27/2018	Smart Pro	aress Note		Title Sort	Admit Date: 05/	26/2018 DOB:	08/23/1943		
	05/27/2018	Free Text	Note, OT	at	21 0 10		DATE OF CONSU	LTATION: 05/27/2018		
	05/27/2018	Free Text I	Note, PT	my Do.	ade.	CONSULTANT.				
	05/27/2018	Skin Care	Note	ort bin H		(
	05/27/2018	ED Dispos	ition Summ	Suick O.		HISTORY OF B	DEPENT IL LINEGO			
	05/26/2018	ED Nursin	a Reassessm	Clie		This patient is a	74-year-old white fem	ale, who at rest developed left-sided		
	05/26/2018	ED Nursin	Reassessm			chest achiness	going around to the ba	ck into the arm. She tried 1		
	05/26/2018	ED Provide	er Note			nitroglycerin wit	h perhaps minimal imp	provement. She said the discomfort		
	05/26/2018	Realtime F	leport			dyspnea. Pain	was nonpleuritic. She	saw her chest wall was tender. She l	185	
	05/26/2018	ED Nursin	g Triage Note			not had any rec	ent chest pain syndrom	e. She has known CAD with CABG x	4 in	
	05/26/2018	ED Lobby	Note			2011. At that tin	tery obtues marginal.	LAD, saphenous vein graft to the		
	12/01/2015	Smart Pro	gress Note,							
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	12/01/2015	🖉 🖉 ED Provid	er Note							
	11/10/2015	Med Stud	ent Admissi	Ded						
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	12/14/2009		SING REPOR	Г						
	From	i Meditech	1							

Patient Info (Care Providers, Problems (Dx), Demographics,

Financial, Visit History, Implants)





Patient Info Tab

Problems (Dx)

		Problem				
BV	Visit Problem (2)					
		23-polyvalent pneumococcal p				
	B	Type 2 or unspecified type dial				
Discharge Dx (1)						
		Spinal stenosis				
8 8	D Diagn	osis (1)				
-		Chest pain, unspecified				
8 P	Patient Problem (38)					
1.1		Hemorrhagic stroke				
		Dissecting abdominal aortic an				
		AAA (abdominal aortic aneury:				
		Other specified diabetes mellit				
		Type 2 diabetes mellitus with h				
		Vomiting				
		Endometrial cancer determined				
		Acute ischemic stroke				
	8 V 8 V 8 P	ED Diagn				

Care Providers

	Patient Info	Documents	Clinical Summary	GE PACS	Clinical View	er First Co	ast Care Connect	HxDocs
Summary Views	Role	Provider	Phone	Status	Effective Da	End Date	Entered Date	Specialty
Alerts	Admitting			Active	11-08-2017		11-08-2017 07:48	Family Medicine
Allergies (Intolerances (Adverse Events	Attending			Active	11-08-2017		11-08-2017 07:48	Family Medicine
Allergies/Intolerances/Adverse Events	Ordered	1		Active	04-12-2018		04-12-2018 10:14	Cardiology
Comments	Ordered			Active	04-12-2018		04-12-2018 10:14	Cardiology
Care Providers	Ordered			Active	04-09-2018		04-09-2018 11:40	Endocrinology
Problems	Ordered			Active	04-05-2018		04-05-2018 10:22	Cardiothoracic
Significant Events	Ordered			Active	03-27-2018		03-27-2018 12:15	Emergency Medic.



Patient Info Tab

	Demographics			
	Age:	87y	Birth Date:	05-15-1930
	Sex:	Female	Religion:	Church of Christ
	Marital Status:	Married	Race:	White
	Primary Language:	English	Deceased:	
Addresses/Phones/Contacts	Privacy Status:	Select		
Demographics/Visit Data				Details
Financial/Employer	Visit Data			Details
Visit History	Length of Stay:	158d	Discharge	
	Admit Date/Time:	11-08-2017 07:44	Expected Date:	
	Type/Care Level:	Inpatient/Acute Care	Actual Date/Time:	04-15-2018 03:20
	Service:	General Medicine	Disposition:	Disch to Home Health

Visit History							42 visit(s) shov
Admit/Reg. Date	Discharge Date	Type/Care Level	Facility	Location	Provider	Provider Specialty	V[
09-15-2016 16:02		Outpatient/Outpati	Flagler Hospital	Sleep Lab	zModel, Physician	Urology	
08-02-2016 09:31		Inpatient/Acute Care	Flagler Hospital	ADMHOLD-10	zModel, Physician	Urology	Syncope
07-22-2016 14:56	07-22-2016 15:33	Inpatient/Acute Care	Flagler Hospital	7000-01 7West	zModel, Physician	Urology	
05-26-2016 15:30	07-22-2016 14:53	Inpatient/Acute Care	Flagler Hospital	ADMHOLD-03	Sanders, Michael C.	Family Medicine	Acute myoci
05-20-2016 08:28	05-26-2016 15:28	Inpatient/Acute Care	Flagler Hospital	ADMHOLD-03	zModel, Physician	Urology	Obstructive
04-25-2016 14:49	05-19-2016 10:18	Inpatient/Acute Care	Flagler Hospital	ADMHOLD-02	Sanders, Michael C.	Family Medicine	Fracture, anl
02-02-2016 12:29	04-26-2016 18:02	Inpatient/Acute Care	Flagler Hospital	ADMHOLD-02	Sanders, Michael C.	Family Medicine	Normal deliv
01-13-2016 11:26	02-01-2016 16:22	Inpatient/Acute Care	Flagler Hospital	ADMHOLD-03	test, Moe	Internal Medicine	Chest pain r
09-09-2015 15:12	09-09-2015 16:01	Inpatient/Acute Care	Flagler Hospital	ADMHOLD-03	Sanders, Michael C.	Family Medicine	CVA (cerebr
07-20-2015 11:15		Outpatient/Outpati	Flagler Hospital	Flagler Imaging Ce	SCHMD, Generic	Family Medicine	Diverticulitis
06-15-2015 15:06		Outpatient/Outpati	Flagler Hospital	Lab Main	zModel, Physician	Urology	Shortness of
06-03-2015 08:00		Outpatient/Outpati	Flagler Hospital	Flagler Imaging Ce	SCHMD, Generic	Family Medicine	
06-03-2015 08:00		Outpatient/Outpati	Flagler Hospital	Flagler Imaging Ce	SCHMD, Generic	Family Medicine	Acute kidne
06-01-2015 16:15		Outpatient/Outpati	Flagler Hospital	Flagler Imaging Ce	SCHMD, Generic	Family Medicine	Severe anen
05-21-2015 08:15		Outpatient/Outpati	Flagler Hospital	Flagler Imaging Ce	SCHMD, Generic	Family Medicine	Diabetic ket
04-29-2015 13:30		Outpatient/Outpati	Flagler Hospital	Flagler Imaging Ce	SCHMD, Generic	Family Medicine	







DB Motion - First Coast Care Connect tab

My View

Clinical Viewer | First Coast Care Connect | HxDocs

- Clinical data from systems (some MD offices & Baptist Hospital Systems). ٠
- Provides data that exists outside the inpatient record. ٠

Summary 🔻	Enco	ounters	Vitals (Condit	ions 🔻	Allergie	es Medi	cations	Test	T Immu	nizations	Procedures	Clinical Documents
Summary Demograph Annual Rev PLV	nics iew		Ĩ	Probl Diagr	lems 10ses				Labs Lab Imag Path	s Results History jing ology			
Diabetes V	iew	Summa	ıry										_
		Allergies		There is no more data available				Medications	More data may be available				
		Date 💌	Alleray	To R	eaction	Facility	Sovority 📥	Date 🔻		Medication	SIG		-
		N/A	No Knov	wn All	eaction	Flagler Hosp	Seventy	12/13/2016		linezolid 600 MG Ora	al T TAKE 1 TA	BLET Every twelve hours	
		N/A	No knov	vn dru		Baptist Prim		12/5/2016		Acetaminophen 325	MG 1 tab(s) or	ally every 6 hours, As Nee	
								N/A		Bactrim DS TABS (B	actr Bactrim DS	STABS Quantity: 0 Ref	
								N/A		Cipro TABS (Cipro)	Cipro TABS	S Quantity: 0 Refills:	
								N/A		Ibuprofen TABS (Ibu	prof Ibuprofen 1	TABS Quantity: 0 Refill	-
		Encounters More data is available						N/A		Gabapentin TABS (C	Sab Gabapenti	n TABS Quantity: 0 Ref	
		Admission Date	е 🔻 Туре		Facility	Attend	ding 🗋						
		7/10/2017 15:24	OBSERV	ATION	Flagler Hos	spital Justin	Sager 🗋						
		1/24/2017 13:45	5 Ambulat	ory	Baptist Jac	ksonvi ANDR	EW F CA						
		12/20/2016 15:0	00 Ambulat	ory	BH_GPMS	_BPC KAPO	OR MD,						
		12/13/2016 15:0	<u>JO</u> Ambulati	ory	BH_GPMS	BPC KAPO	OR MD,						
		Problems			More data is available								
	Data 🖛 🛛 Droblom			Catagony						Test	Specimen	Eacility	-
		12/13/2016 17	Cellulitis of foo	t Proble	m			7/11/2017 02:4	10	CKMB Profile	specimen	FLHI	
		12/13/2016 16	. Blister of foot	Proble	m			7/11/2017 02:4	10	Troponin I		FLHL	
								7/11/2017 02:4	40	CBC with Auto Diff.		FLHL	
								7/11/2017 02:4	<u>40</u>	Comprehensive M.	•	FLHL	
								7/10/2017 20:1	12	CKMB Profile		FLHL	