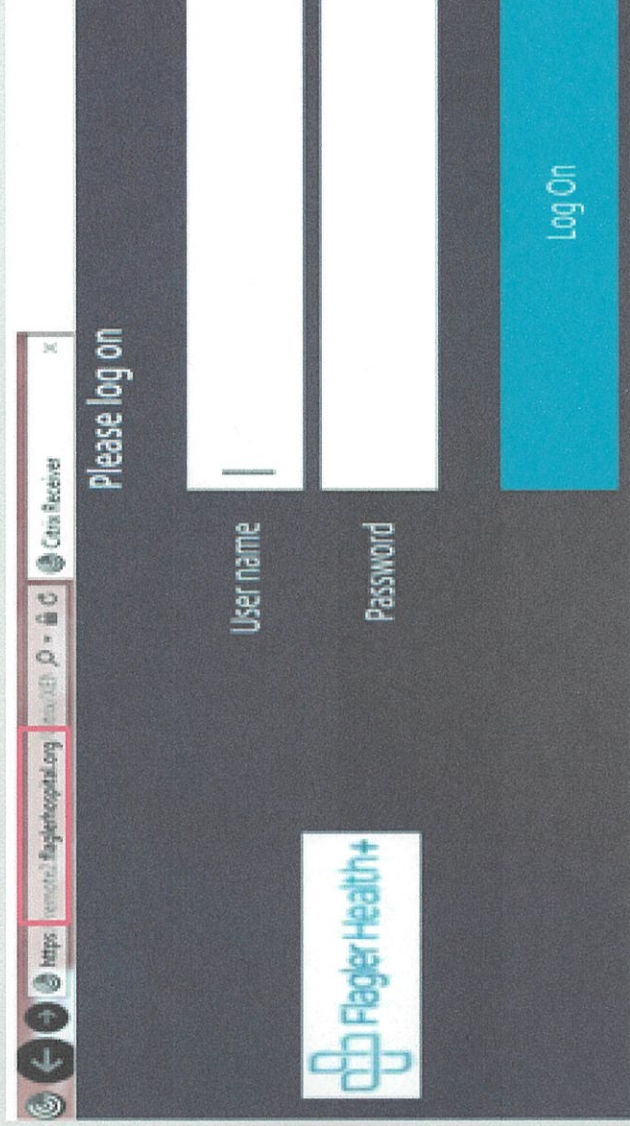# How to remote in/log-in SCM, Flagler Hospital (FH)

Remote In using; *remote2.flaglerhospital.org*
download citrix, enter user ID & Password to access Citrix *(same as Allscripts)*

Please log on

User name

Password

Log On

Flagler Health+

Issues with FH Citrix log-on/Password

Call Flagler IS Helpdesk
819-4475

After hours, weekends & Holidays
819-4347

Flagler Hospital

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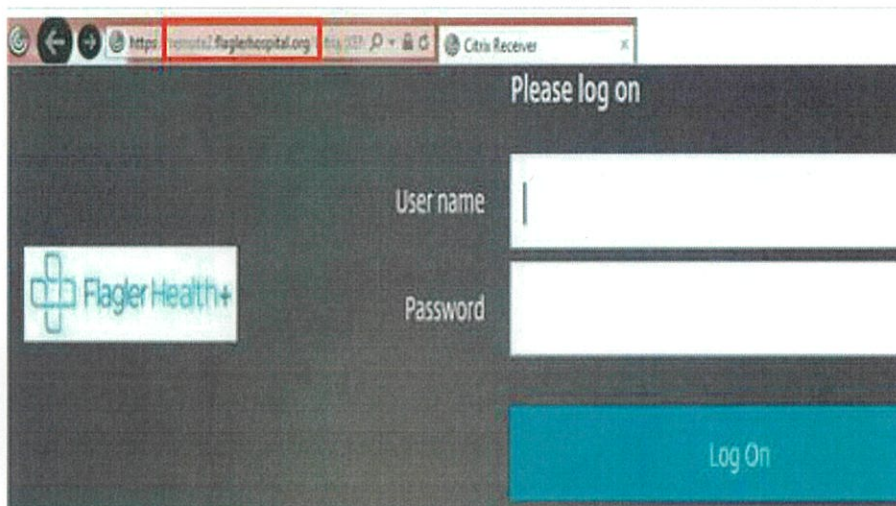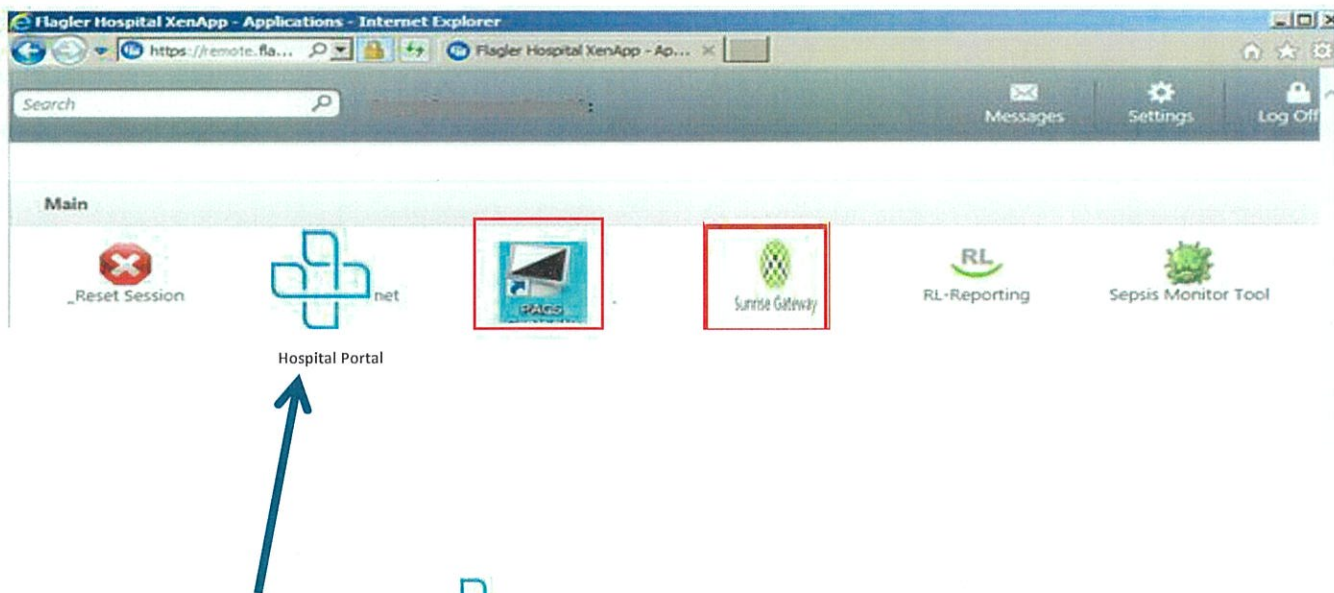**Call Flagler IS Helpdesk**
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Click on Sunrise Gateway Icon > enter user ID & Password to access EMR, can view X-Ray Images from within the EMR

Click on PACs Icon to view X-Ray/ CT Images, enter user ID & password in *ALL upper case (caps)*

Your screen may have (more/less) different icons.

Click on Hospital Portal Icon for <u>Email</u>, to <u>Reset Password</u> or <u>Request EMR Changes</u> to <u>Notes</u> or <u>Order Set</u> templates

Read Email & Reset Password

Click on Flagler Intranet or Hospital Portal Icon

COVID-19 Welcome Departments HR Medical Staff Clinical Services Policies & Procedures Service Desk

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Picture Slide Show

FLAGLER HEALTH+
CORE VALUES

ALWAYS	NEVER
Focus on safety	Take short cuts
Be attentive	Be unapproachable
Provide comfort	Make someone feel like a burden
Be open to new ideas	Say "we've always done it that way"
Go the extra mile	Say "non my job"
Look to a solution	Say "I can't"
Be honest	Mislead
Be kind	Forget why we are here

TIMECLOCK   EDUCATION   MENUS   FORMS CENTER

Clinical
SDS
Interpreting Services
Medical Library
IRB
Antibiogram
Joint Commission
CAM

Quick Links
Outlook Email
Password Reset   Go

Event Calendar
◀ **February 2021** ▶

Su	Mo	Tu	We	Th	Fr	Sa
31	1	2	3	4	5	6

earch Intranet

eather

ST. AUGUSTINE
WEATHER

61°F
overcast clouds

Read Email & Reset Password
Middle, Left of page > QUICK LINKS

click ARROW > select PASSWORD RESET > click GO

Need Help?

Connection Issues with Citrix log-on/Password

Call Flagler IS **Helpdesk** **819-4475** (7AM–5PM)

After hours, weekends & Holidays 819-4347

Issues with EMR SCM
Call Physician Support
819-7070

Flagler Hospital Switchboard 904-819-4347