

# Need Help?

Issues with **EMR SCM**

Call **Physician Support**

**819-7070**

Issues with Citrix **log-on/Password**

Call Flagler IS **Helpdesk**

**819-4475**

**After hours, weekends & Holidays**

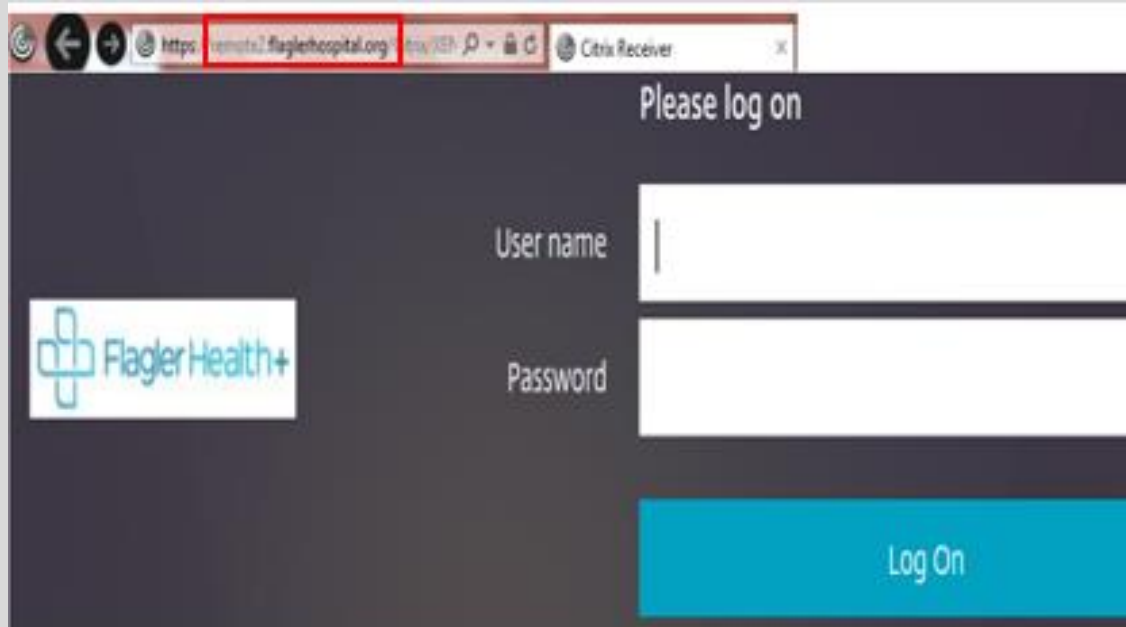
**819-4347**

**Flagler Hospital Switchboard 904-819-4347**

# How to remote in/log-in SCM, Flagler Hospital (FH)

Remote In using; ***remote2.flaglerhospital.org***

download citrix, enter user ID & Password to access Citrix (*same as Allscripts*)



**Issues with FH Citrix log-on/Password**

Call Flagler IS **Helpdesk**

**819-4475**

**After hours, weekends & Holidays**

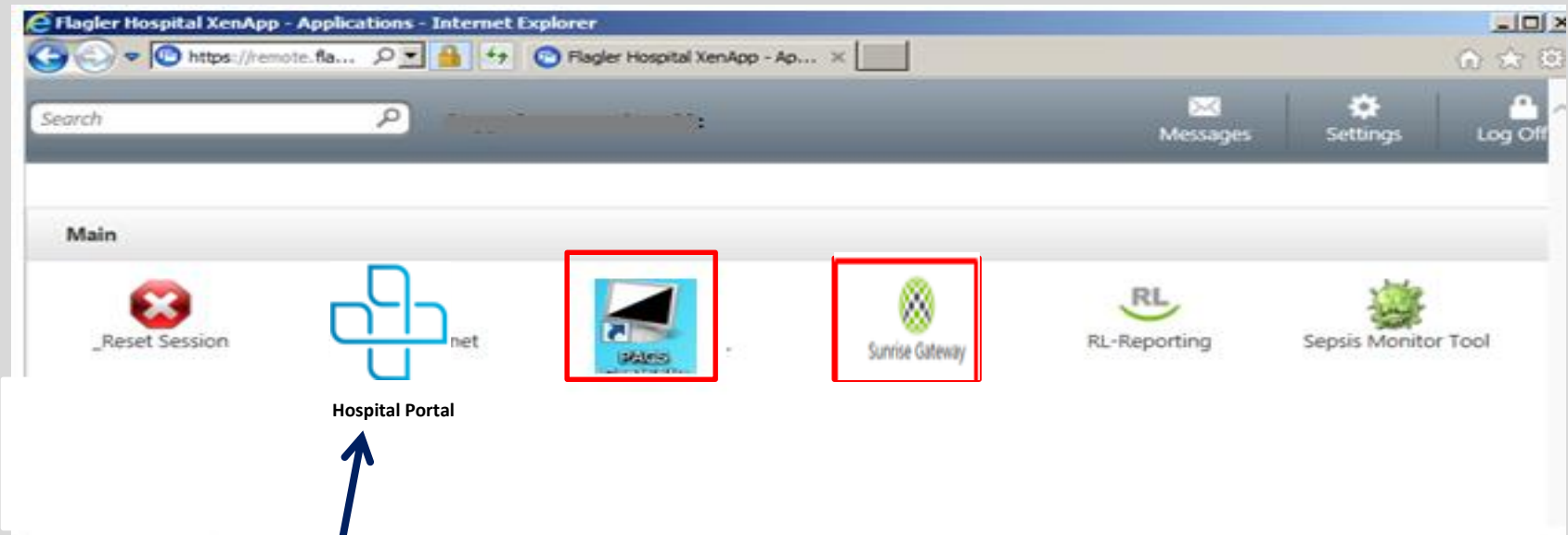
**819-4347**



Click on Sunrise Gateway Icon > enter user ID & Password to access EMR, can view X-Ray Images from within the EMR



Click on PACs Icon to view X-Ray/ CT Images, enter user ID & password in *ALL upper case (caps)*



Click on Hospital Portal Icon for Email, to Reset Password or Request EMR Changes to Notes or Order Set templates

# Enter user ID & PW to access Sunrise Clinical Manager (Allscripts-SCM)



Allscripts®  
Sunrise™ Enterprise  
Release 16.3

UsernamePassword

User Name

Password

This System should only be accessed by Authorized Users

16.3 CU13 PR2 04-14-2018

[Need Help?](#)

Current Workgroup: PROD

Issues with **EMR SCM**  
Call **Physician Support**  
**819-7070**



# Click on Flagler Intranet or Hospital Portal Icon



COVID-19 Welcome Departments HR Medical Staff Clinical Services Policies & Procedures Service Desk

## I am the power of

**Picture Slide Show**

**FLAGLER HEALTH+ CORE VALUES**

- Provide the highest QUALITY of patient and family care
- Advance performance through INNOVATION
- Conduct ourselves with INTEGRITY
- Honor the legacy of SERVICE to our community

ALWAYS	NEVER
Focus on safety	Take short-cuts
Be attentive	Be unapproachable
Provide comfort	Make someone feel like a burden
Be open to new ideas	Say "we've always done it that way"
Go the extra mile	Say "not my job"
Look to a solution	Say "I can't"
Be honest	Mislead
Be kind	Forget why we are here

TIMECLOCK EDUCATION MENUS FORMS CENTER

## Clinical

- SDS
- Interpreting Services
- Medical Library
- IRB
- Antibiogram
- Joint Commission
- CAM

## Quick Links

- Outlook Email
- Password Reset
- Go

## Read Email & Reset Password

Middle, Left of page > QUICK LINKS

click **ARROW** > select **PASSWORD RESET** > click **GO**

## Event Calendar

February 2021

Su	Mo	Tu	We	Th	Fr	Sa
31	1	2	3	4	5	6

## Search Intranet

## Weather

ST. AUGUSTINE  
WEATHER



61°F

overcast clouds

**Find & Save Patient  
Not on your List**

**Find Patient from a list:** Go to *Current List* > click arrow > Select list (*Your List* or *All Inpatient*) > Click on patient > Appears in Patient Header > Click in Column Header > Sort any Column

File Registration Pharmacy View GoTo Actions Preferences Tools

Previous Patient Patient Screen Refresh Find Patient Reconciliation Order Patient Reconciliation Problems ICDx Enter Document Allergies Summary Prescription Writer Outpatient Medication Review Drug Info Health Manager Signature Manager Print Reports Task Viewer

**X4TEST, DONOTUSE** 2000007 / 2000322923 90y (06-26)

ADMHOLD-10 zModel, NonStaff Physician This guy needs a beer

Same Name Allergy: No Known Allergies \*\*\*DIALYSIS PATIENT\*\*\* \*\*TRANSPLANT PATIENT\*\* MDRO:

Admit Wt: kg Daily Wt: kg HT: cm BSA: M2 BMI: M2 IW: 49.7 kg ADM: 05-14-2015 DSC: 10-05-2015 Code S

Patient List Orders Results Patient Info Documents Flowsheets Clinical Summary GE PACS SRM Chart My Schedule

Patient List New Visit List Modify Visit List Delete Current List Delete Visit List Flag New On Flag New Off Select All Visits Save Selected Visits Remove Selected Visits Select Visit List Define Column Sort Order Save Sort Order Reset Sort Order

Current List: \*TEST pts Select All Patients 7 Visit(s) Save Selected Patients.

Current Location	Patient Name	Or...	Visit Reason	Provider	Hospitalist	Visit Status	Admit Date	Admit Time	UR	Rec
4000-01 ICU	X5TEST, DONOTUSE INF					DSC	04-21-20...	11:49		
ADMHOLD-10	X4TEST, DONOTUSE		Mild anemia	zMode...		DSC	05-14-20...	08:47		
ADMHOLD-10	X4TEST, DONOTUSE		Asthma	Sander...		DSC	03-12-20...	14:56		
Cardiology	X5TEST, DONOTUSE INF		Delayed delivery after s...	Sander...		PRE	05-22-20...	10:53		
Radiology	TESTTWO, DONOTUSE		Afib	SCHM...		PRE	06-14-20...	09:00		
XROOM-02	X4TEST, DONOTUSE		Afib	Sander...		DSC	11-13-20...	14:28		

**Patient Header**

Current List: \*TEST pts

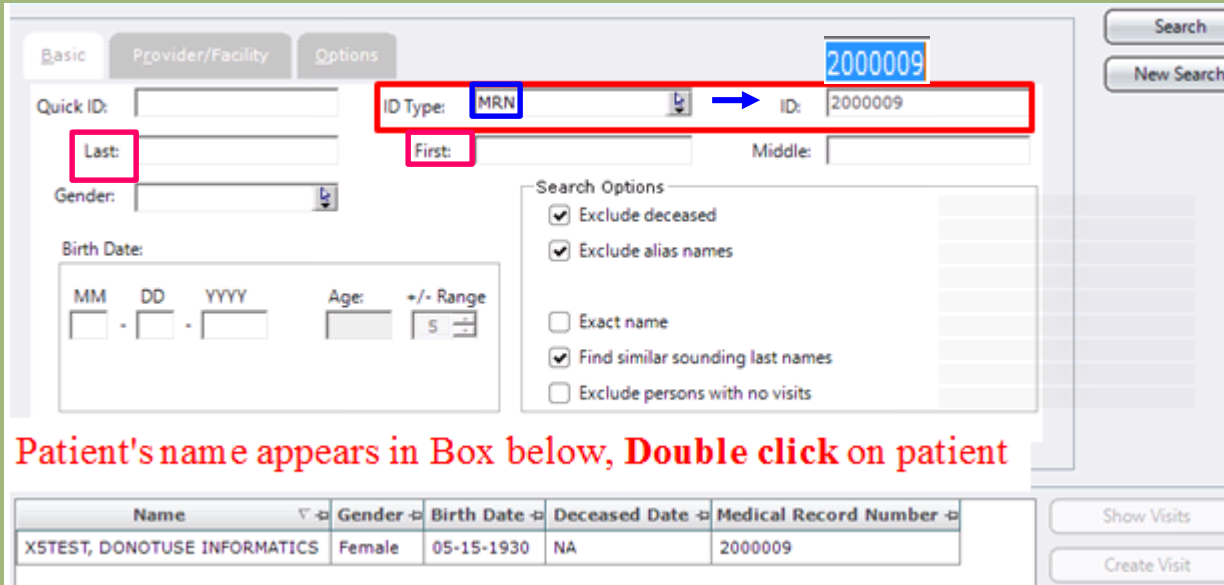
**\*\* Click in Column Header > Sort any Column \*\***

Current Location	Patient Name	Or...	Visit Reason	Provider	Hospitalist	Visit Status	Admit Date	Admit Time	UR	Rec
4000-01 ICU	X5TEST, DONOTUSE INF					DSC	04-21-20...	11:49		
ADMHOLD-10	X4TEST, DONOTUSE		Mild anemia	zMode...		DSC	05-14-20...	08:47		
ADMHOLD-10	X4TEST, DONOTUSE		Asthma	Sander...		DSC	03-12-20...	14:56		
Cardiology	X5TEST, DONOTUSE INF		Delayed delivery after s...	Sander...		PRE	05-22-20...	10:53		
Radiology	TESTTWO, DONOTUSE		Afib	SCHM...		PRE	06-14-20...	09:00		
XROOM-02	X4TEST, DONOTUSE		Afib	Sander...		DSC	11-13-20...	14:28		

**Consults will auto populate on your list**  
**Sort any Column, Click on Header**

**Find a patient *not* on your list:** Click on  **Find Patient** **ICON.** (top toolbar)

**ID Type: MRN > Enter patient's M# in ID Field > click Enter on keyboard**



**Search Options:**

- Exclude deceased
- Exclude alias names
- Exact name
- Find similar sounding last names
- Exclude persons with no visits

Name	Gender	Birth Date	Deceased Date	Medical Record Number
XSTEST, DONOTUSE INFORMATICS	Female	05-15-1930	NA	2000009

**Patient's name appears in Box below, Double click on patient**

**Verify:** Admit Date, Visit Status, Name & last 4 digits of Visit ID

Admit Date	Visit Type	Care Level	Assigned Locat...	Visit Status	Visit Patient Name	Visit MRN	Visit ID
041518	Inpatient	Acute Care	ADMHOLD-04	ADM	XSTEST, DONOTUSE...	2000009	2000841648
110817	Inpatient	Acute Care	ADMHOLD-02	DSC	XSTEST, DONOTUSE...	2000009	2000761596
081117	Inpatient	Acute Care	ADMHOLD-02	DSC	XSTEST, DONOTUSE...	2000009	2000717844
062317	Inpatient	Acute Care	ADMHOLD-01	DSC	XSTEST, DONOTUSE...	2000009	2000693596
062317	Inpatient	Acute Care	ADMHOLD-03	DSC	XSTEST, DONOTUSE...	2000009	2000693592
062217	Inpatient	Acute Care	ADMHOLD-09	DSC	XSTEST, DONOTUSE...	2000009	2000693552
062217	Inpatient	Acute Care	ADMHOLD-07	DSC	XSTEST, DONOTUSE...	2000009	2000693549
062217	Inpatient	Acute Care	ADMHOLD-06	DSC	XSTEST, DONOTUSE...	2000009	2000693502

**Double click on correct encounter & patient go to *Temporary List*.**



# Save Patient to New List

1. Click **Save Selected Patients**
2. Click **New List Name**
3. **Name it** & click **OK**

Current List: Temporary List Select All Patients 1 Visit(s) **Save Selected Patients...**

Patient Name	Patient ID / Visit Number	Birthdate	Current Location	Visit Status	Admit Date	Admit Time	Provider	To Sign
X5TEST, DONOTUSE IN...	2000009/2000841648	05-15-1...	ADMHOLD-04	ADM	04-15-20...	03:21	Sanders, Michael C.	

Add Patient to Selected List  
 Replace Patients on Selected List

**New List Name**

Patient Access Group


**OK** Cancel Help

Any list with \* in front, Current List: \*leefrog  
you must maintain patients on list (add & remove)

Select patient > all Icons & Tabs available & info populates **Patient Header**

**Enter Orders:** from **Enter Orders Icon** in Patient Header

The screenshot shows a patient header interface. On the left, there are three blue annotations with arrows: 'Icons' points to the top toolbar, 'Patient Header' points to the patient information area, and 'Tabs' points to the bottom navigation bar. A red arrow points from the yellow text above to the 'Enter Orders' icon (a clipboard with a pencil) in the toolbar. The patient information area contains the following text: 'XSTEST, DONOTUSE INFORMATICS', 'ADMHOLD-04', 'Sanders, Michael C.', '2000009 / 2000841648', '88y (05-15-1930)', and 'Female'. Below this, there are several lines of clinical data: 'Same Name Allergy: iodina \*\*\*DIALYSIS PATIENT\*\*\*TRANSPLANT PATIENT\*\*\*', 'MDRO: MRSA Isolation: contact', and 'Admit Wt: 222 kg actual Daily Wt: kg HT: 193 cm BSA: M2 BMI: M2 IW: 82.3 kg ADM: 04-15-2018 DSC: Code Status: Full Code'. The bottom navigation bar includes tabs for 'Patient List', 'Orders', 'Results', 'Patient Info', 'Documents', 'Clinical Summary', 'GE PACS', 'Clinical Viewer', 'First Coast Care Connect', and 'HxDocs'.

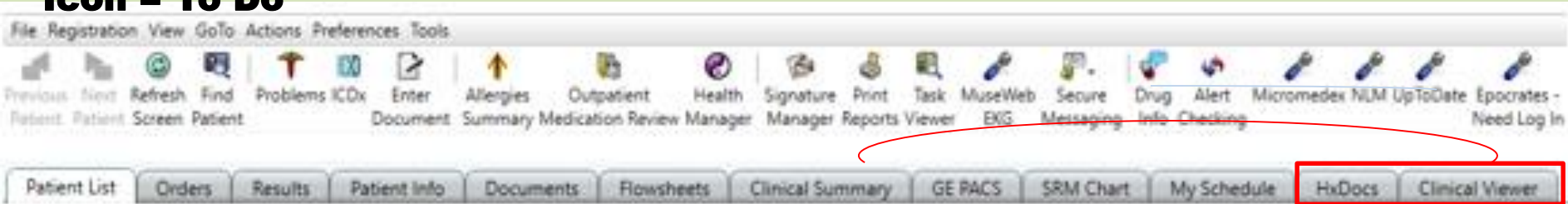
Left of the patient's name is the Enter Orders Icon  to verify Patient, Room #, & Allergies prior to placing orders, also vital signs (for ED patient) or weight & BMI (for inpatient). Admission date, admitting physician, MRN/Visit ID, age, birthday, sex, isolation type, code status and other info.

# Overview



Sunrise Gateway

**Icon = To Do**



**Tab = To View**

**VS, basic Labs,  
Meds & PMH**

**X-Rays**

**All Notes**  
Current/Historical  
Procedure Notes  
 **Cardiology Studies**

**VS, basic Labs,  
Meds & PMH**

Icons = Things to Do

Tabs = Things to View

Icons

Enter Orders

Tabs

File Registration View GoTo Actions Preferences Tools

Previous Next Refresh Find Problems ICDx Enter Outpatient Allergies Signature Print MuseWeb Task Secure Add Care Drug Alert  
Patient Patient Screen Patient Document Medication Review Summary Manager Reports EKG Viewer Messaging Provider Info Checking

**X5TEST, DONOTUSE INFORMATICS** 2000009 / 2000841648 88y (05-15-1930) Female  
ADMHOLD-04 Sanders, Michael C. test  
**Same Name Allergy:** iodina **\*\*\*DIALYSIS PATIENT\*\*\*\*\*TRANSPLANT PATIENT\*\*\*** MDRO: MRSA Isolation: contact  
Admit Wt: 222 kg actual Daily Wt: kg HT: 193 cm BSA: M2 BMI: M2 IW: 82.3 kg ADM: 04-15-2018 DSC: Code Status: Full Code

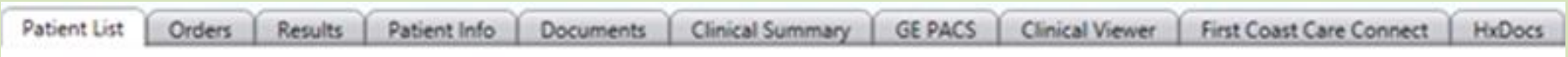
Patient List Orders Results Patient Info Documents Clinical Summary GE PACS Clinical Viewer First Coast Care Connect HxDocs

ED Status Board New Visit Modify Delete Delete Flag Flag Select Save Selected Remove Selected Select Visit Define Save Sort Reset Sort

Current Location	Patient Name	Order Rec	Confid...	Visit Reason	Provider	Visit Status	Admit Date	Admit Time	RN Assignment
ADMHOLD-01	X7TEST, DONOTUSE LAB			Acute congestive heart fail...	zModel, Physician	ADM	02-16-20...	15:43	Cristine
ADMHOLD-04	X5TEST, DONOTUSE INFORMATI...			Carotid stenosis	Sanders, Michael C.	ADM	04-15-20...	03:21	MONIKA
5011-01 5East	BACON, BURGER			Smoke inhalation	zModel, Physician	ADM	06-08-20...	22:54	Kristen
5025-01 5West	Chemfemale, Centaur			Acute on chronic respirator.	zModel, Physician	ADM	06-12-20...	15:05	AMY 1757
8008-01 8East	Chemmale, Centaur			Cerebrovascular disease	zModel, Physician	ADM	06-04-20...	20:42	Dan 5592
3027-01 ICU	CHOCOLATE, BROWNIES			Hemorrhagic stroke	zModel, Physician	ADM	06-11-20...	21:28	JESSICA 1760

# Tabs: to view

Orders, Results, Documents, GE PACS, Patient Info, Clinical Summary or Clinical Viewer, HxDocs & 1<sup>st</sup> Coast Care Connect



Most tabs have **Option Panel on left**, which can be useful. Select *this chart or all available*, from when? use arrow to select time frame

**Tabs:** things to view & some things to DO (*modify & append Documents & modify & DC Orders*)

Slide Colors

Lt Blue **Results** (view Rads, labs, EEG, EKGs, EP Studies  studies & Pulmonary Studies)

Lt Blue **GE PACs** (view Rad Images & Reports)

Lt Blue **HxDocs** (*View Only:* Current, Historical Documents, Procedure Notes & some  studies)

Lt Blue **Clinical Viewer & Summary** (view Snapshot/Summary of patient)

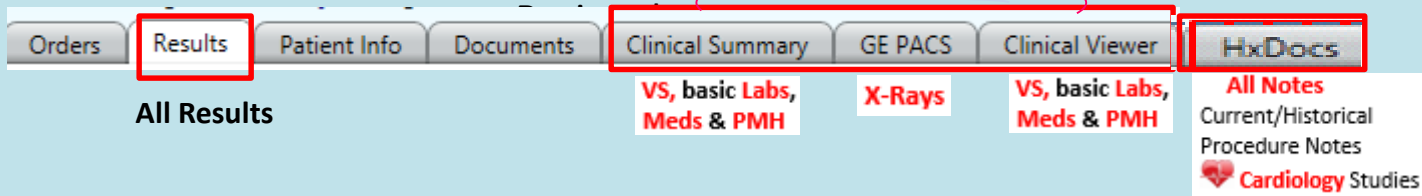
Peach **Orders** (view Orders/Order History, Modify & DC Orders)

Blue **Documents** (view documents, modify/append/Cancel Documents)

Pink **Patient Info** (Care Providers, Problems (Dx), Demographics, Financial, Visit Hx, Implants)

# Results

## Results (Rad, Lab, EEG, EKG, EP & Pulmonary Studies)



3 ways to View EKGs: from Results Tab,  Icon, & HxDocs Tab



# View Results from Results Tab

Patient List Orders Results Patient Info

- **Diagnostic Imaging** (report only)
- **Labs**
- **Other** (EEG, EKG, Cardio & Pulm. Studies)

**View this Visit:** Click *Reset Icon* gets back to *Summary View*

Display View Reset

Summary View

Summary View shows Grid Grid = Summary View

Diagnostic Imaging

Laboratory

Other

Summary View is Grid  
Double Click on Flags

**View Multiple Visits Results:**

Option Panel > All Available Charts > From (date range)

Click *Display View Icon* > *Summary* for Multiple Visits

Options Panel

Chart Selection

This chart  All available charts

Date Range

Based on date:  Received  Per

From: 03-02-2018

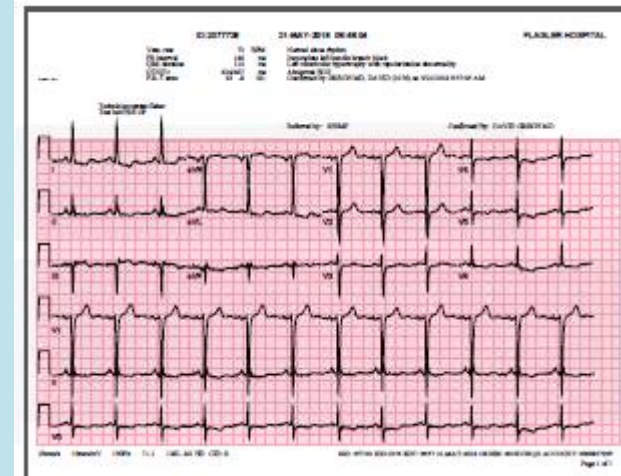
Trend View



		May 27-May 21, 18							M
		27	26	25	24	23	22	21	20
+	Diagnostic Imaging								
+	Laboratory								
-	<b>Other</b>								
	EP								
	Cath Lab								
	EEG								
	<b>EKG</b>								
	Echocardiogram								
	Vascular								
	Cardiology - Other								
	Stress Tests								
	Pulmonary Diagnostics								

Double Click on Flags

## Cardiology Studies & EKG



## Radiology

View Images & Report  
From **GE PACs Tab** > Get Image

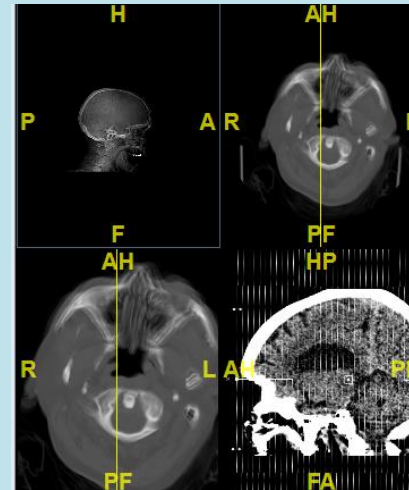
Results Patient Info Documents Flowsheets Clinical Summary **GE PACS** SRM Chart My Schedule

Results **Get Images** Report

Name	Performed	EXAM:
CT Brain without IV Contrast	9/13/2017 6:2097	CT - Brain without IV Contrast - 9/13/2017 7:01 pm
CR CHEST AP	9/13/2017 6:	COMPARISON: February 1, 2016
CT Chest without IV Contrast	4/27/2017 1:	REASON FOR EXAM: AMS.

TECHNIQUE: Axial CT without intravenous contrast.

FINDINGS:



# View Studies & Procedure Reports

From HxDocs Tab > Select Procedure(s) to view

enlarged

**1- Save Preferences**  
**2- Restore Preferences**  
**3- Select All**  
**4- Clear All**

1 2 3 4

Patient List Orders Results Patient Info Documents Clinical Summary GE PACS Clinical Viewer First Coast Care Connect HxDocs

Cath  Echo  Stress  Vasc  EKG  Other C/P  H & P  D/C  Consults  Procedures  OR Report  Oncology

Path  Progress Notes  ED  SIS  Nursing  Pharm  Other  Discharge Instructions  Monitor Strips

# Snapshot/Summary of patient

**Clinical Viewer** 

**Clinical Summary** 

# Clinical Viewer



Use Pop Out Button to view Clinical Viewer when doing Note

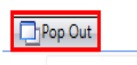
Profile: ICU Start Date: 03-Apr-2023 End Date: 17-Apr-2023 2W 96H 72H 48H 36H 24H 12H Prev D Next D Table Panels Settings

Category: Section: 6 of 6 Show Sparklines Show ObsSet Name Deselect All Interval: 1 I/O Totals Expand All

## Clinical Viewer

Options at Top, Add for  Graph, Panels Box, Click Pop Out when doing note

# Table View

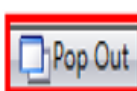
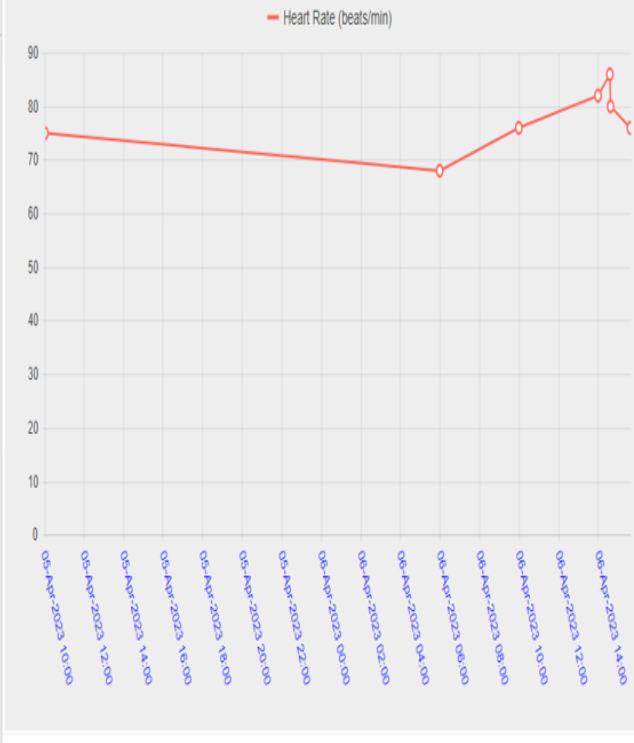


Profile: ICU Start Date: 03-Apr-2023 End Date: 17-Apr-2023 2W 96H 72H 48H 36H 24H 12H Prev D Next D Table Panels Settings

Category: Section: 6 of 6 Show Sparklines Show ObsSet Name Deselect All Interval: 1 I/O Totals Expand All

## VS, Labs, Meds, Drips, CV, Hemodynamics & more

	08:11	10:02	06:00	10:00	14:00	15:38	11:52	13:07
<b>Vital Signs (9)</b>								
Daily Weight (lbs)								
Daily Weight (kg)								
Admission Weight (lb)			440	92				
<input type="checkbox"/> Temp F		100	+ 10...	99.9	+ 10...			
<input checked="" type="checkbox"/> Heart Rate (beats/min)		68	76	82	76			
<input type="checkbox"/> NIBP Systolic (mm Hg)/NIBP Diasto...		+ 18...	+ 16...	+ 14...	132/68			
<input type="checkbox"/> NIBP Mean (mm Hg)		+ 114	104	100	89			
<input type="checkbox"/> Respiration (breaths/min)		18	18	16	18			
<input type="checkbox"/> SpO2 (%)		96	94	99	97			
<b>Labs (19)</b>								
ABG pH (7.350-7.450)								
FIO2 (21-100)								
ABG PCO2 (35.0-45.0)								
ABG Base Excess (-2-3)								
ABG PO2 (80-105)								
ABG HCO3 (23.0-28.0)								
ABG Lactate (0.36-1.25)								
<input type="checkbox"/> Carbon Dioxide (21-32)	23							22
<input type="checkbox"/> Glucose (74-106)	100							103
<input type="checkbox"/> BUN (7-18)	15							15
<input type="checkbox"/> Creatinine (0.6-1.3)	0.8							+ 0.4
<input type="checkbox"/> Sodium (136-145)	138							+ 135
<input type="checkbox"/> Potassium (3.5-5.1)	2.0							2.0



Use Pop Out Button to view Clinical Viewer when doing Note

Profile: ICU Start Date: 03-Apr-2023 End Date: 17-Apr-2023 2W 96H 72H 48H 36H 24H 12H Prev D Next D Table Panels Settings

Category: Section: 6 of 6 Show Sparklines Show ObsSet Name Deselect All Interval: 1 I/O Totals Expand All

## Options in Blue/Green Panel View

Active Meds, Allergies, Health Issues (Problems), Micro, Image Reports, Significant Events, Alerts, Status, & Drips

Active Medications Allergies Health Issues Microbiology Image Reports Significant Events Alerts Patient Status Drips

# Clinical Summary

Patient Snapshot Different views by Role

ED Patients

ED Status Board Orders Results Patient Info Documents Clinical Summary GE PACS Clinical Viewer First Coast Care Co

Configure Save Display Expand Expand  
Display Format Format /Collapse Rows

View: **ED Physicians** Start of chart Start of Chart To 05-23-2018 13:56

Patient Picture	Allergies	Home Medication 05-23-2017 07:56 T...	Problem List
Vital Signs 05-22-2018 13:56 To 05-23-2018 13:56	Orders 05-22-2018 13:56 To 05-23-2018 13:56	Lab Results -ReportByO Start of Chart To 05-23-20...	
Diagnostic Imaging -R Start of Chart To 05-23-20...	Specialty Reports -Rep Start of Chart To 05-23-20...	Nursing Documenta 05-23-2018 01:56 To 05-23-2...	
Procedure Note Start of Chart To 05-23-2018 13:56	Visit History	Care Providers	
ELyte grid	BP- Pulse - RR (24 hours)	05-22-2018 13:56 To 05-23-2018 13:56	

Inpatients, code yellow

View: **Physician Summary** 48 hours 05-21-2018 14:02 To 05-23-2018 14:02

Problem List	Allergies	Care Providers
Vital Signs 05-22-2018 14:02 To 05-23-2018 14:02	Body Measurements	Weights Graphed
Home Medications Start of Chart To 05-23-2018 14:02	Current Active Medications	Orders
Lab Results -ReportByOrder	Electrolyte Grid	Microbiology Results -ReportByOrder
IV and Intake Components	Input and Output Totals (2... 05-22-2018 14:02 To 05-2...	I O Histogram (24 Hours) - Shift View
Diagnostic Imaging -ReportByOrder	Specialty Reports -ReportByOrder	
Documentation	Risk Screens and Assessment Tools	Significant Events
Temperature, Celsius and Fahrenheit	Heart Rate	Respirations
Non-Invasive Blood Pressure	Arterial Blood Pressure	

# Orders: Enter, View, DC & View Order History

## Enter Orders

From Orders Icon 



## View & DC Orders

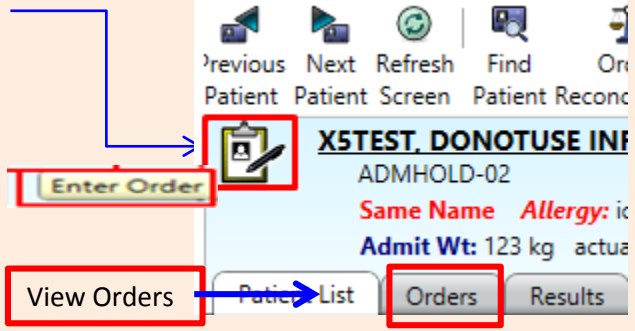
From Orders Tab   

## View Order History

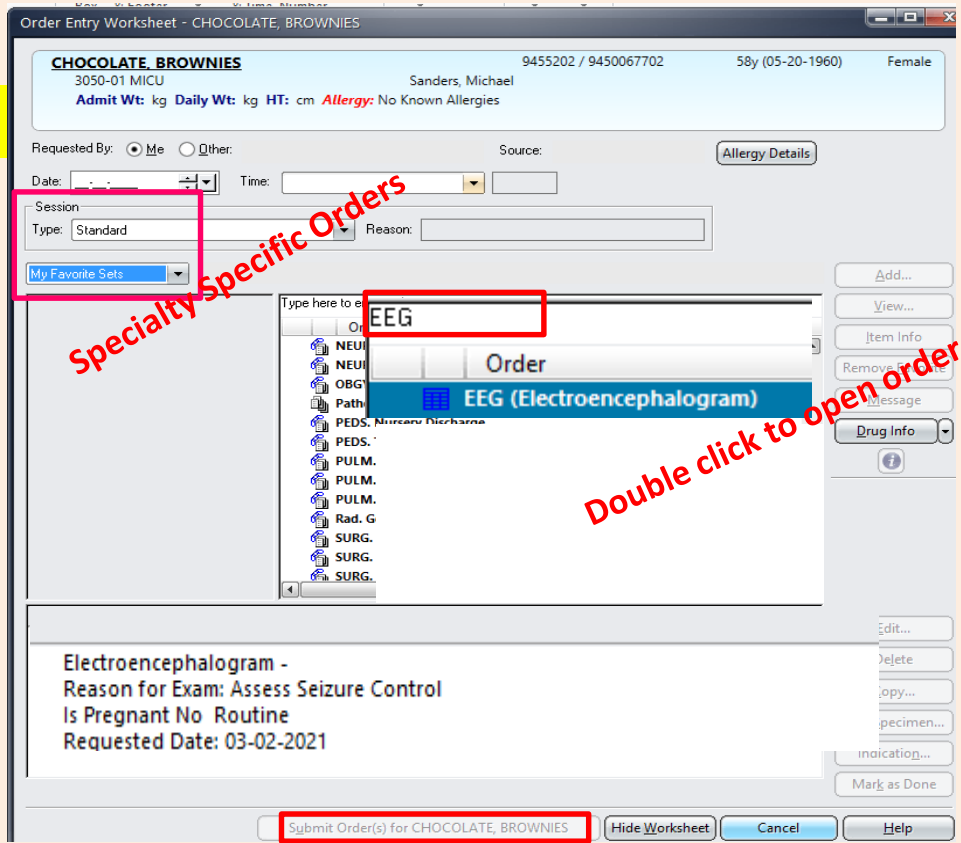
**Right click on order**  
**View > Hx > Status**

Function	When	Who Entered
New	11-27-2015 12:56	Sager, Justin (DO)
Modified	11-27-2015 13:00	Ogden, Jessica (Pharmacist)
Acknowledged	11-27-2015 14:17	Spann-Caride, Kerry (RN)
Acknowledged	11-27-2015 14:17	Spann-Caride, Kerry (RN)
Acknowledged	11-27-2015 14:17	Spann-Caride, Kerry (RN)
Discontinued	12-02-2015 11:48	Menefee, Shirley (Pharmacist)
Acknowledged	12-02-2015 11:55	Oster, Ashley (RN)

# Enter All Orders: from Enter Orders Icon in Patient Header



## Enter Orders



# Enter Orders

NEUR. TPA [22 orders of 152 are selected]

Relevant Results

Creatinine Clearance (Actual)  
Creatinine (mg/dl) Creat Clear (actual)  Actual  
   Estimated

Combined Measurements  
Height (inches) Height (cm) Weight (lb) Weight (kg) BSA BMI  
65.7 167 99 45 1.48 16.1  
05-07-2018 14:16 05-07-2018 14:16

Requested For Date

Pregnancy Status

no   
 Yes  No  
 Unknown

Patient Taking Metformin?

Yes  No  
 Unknown

Transport Method

Admit/Transfer/Discharge

Order	Problem List	Admit Type	Admit Unit	Admit Condition	Transfer Unit
- Admit/Transfer/Discharge - 1 item(s)					
<input type="checkbox"/> Transfer					Surgical Intensive...
- Heart Rhythm Monitoring - 1 item(s)					
<input checked="" type="checkbox"/> Cardiac Monitor (Critical Care, OPS, ED only)					

Clinical Status

Order	Code Status	Modified Code Status	Special Instructions
- Clinical Status - 1 item(s)			
<input type="checkbox"/> Code Status	Full Code		

Vitals

Order	Start Date	Schedule	Frequency	Stop After	Stop Date
- Vitals - 1 item(s)					
<input checked="" type="checkbox"/> Vital Signs	07-12-2018	None	<Multiple>		

Nursing

Order	Start Date	Schedule	Frequency	Stop After	Stop Date
- Assessments - Nursing - 3 item(s)					
<input checked="" type="checkbox"/> MEND Assessment	07-12-2018	Routine	<Multiple>		
<input checked="" type="checkbox"/> Puncture Site, Monitor	07-12-2018	Routine	<Continuous>		
<input checked="" type="checkbox"/> Weight	07-12-2018	Routine	ONCE		
- Interventions - Nursing - 2 item(s)					
<input checked="" type="checkbox"/> IV Insertion & Lock	07-12-2018	Routine	ONCE		
<input checked="" type="checkbox"/> Wound Care Orders	07-12-2018	Routine	<Continuous>		

Respiratory

Order	Start Date	Delivery Method	FiO2%	LPM	Maintain SaO2 at
- Interventions - Respiratory - 1 item(s)					
<input checked="" type="checkbox"/> Oxygen Therapy	07-12-2018	Nasal Cannula		2	94%

IV Fluids

Order	Requested Volume	UOM	Route	IV Rate	Start Time	Special Instructions
- IV Fluids - 2 item(s)						
<input checked="" type="checkbox"/> sodium chloride 0.9% Infusion (...)	1000	milliLiter(s)	IntraVenous Continuous	50 mL/hr		Routine Fx
<input type="checkbox"/> sodium chloride 0.9% flush Injectable ADULT...		milliLiter(s)	Flush			Routine Fx All ir

Reference Set

Consult

NEUR. Telestroke Diagnostic and Treatment Order Set

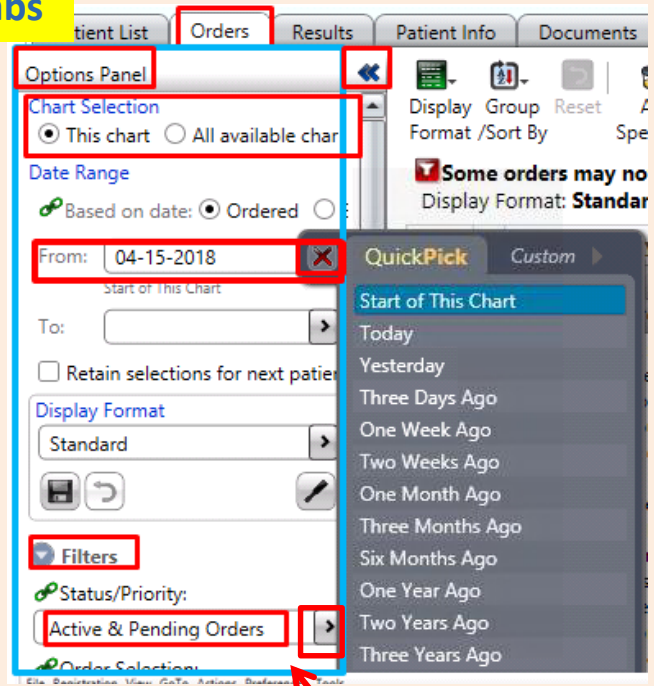




# View Orders > click *Orders Tab*:

Option Panel on left, select *this chart or all available*, from when? use arrow select time frame

Filters: Use Active & Pending or No Status Filter to view all orders: discontinued, canceled or completed

## Tabs



click on the   to expand or collapse the order Section



Filters: Click Active & Pending or

No Status Filter to view All Orders: Discontinued, Canceled or Completed & Active

# Discontinue Orders

Careful not to check Order Section Box to DC Order – will DC ALL Orders

Options Panel  
Chart Selection  
Date Range  
Display Format  
Filters

Order Summary

- Patient Directives
- Admission/Discharge/Transf
- Medication Protocol
- IV Therapy
- Pharmacy
- Chemotherapy
- Precautions
- Laboratory
- CardioPulmonary
- Restraints
- Cath Lab
- Diagnostic Imaging

Pharmacy

- emollien oil-petro
- hydrALA
- potassiu

Highlight order > Right click to DC/Cancel or click Discontinue/Cancel ICON

Display Group Reset Add Approve Copy Discontinue/Cancel Discontinue/Cancel Modify Reorder Release/Manage Sign Ac

Format /Sort By Specimen /Verify /Reorder /Reorder Hold Orders

All orders for this chart for order dates from 05-12-2018 ;  
Display Format: [Modified] Standard; Grouped by: Department

Order Summary	Order Date	Status
<input type="checkbox"/> baclofen Oral - Tablet ...[Known as LIORESAL Oral] Give 10 milliGRAM(s) Gastrostomy Tube	05-12-2018 Routine Rx	Active

# View Order History

Right click on Order > View > History > Status

The screenshot shows a right-click context menu over a table of orders. The 'View' option is selected, opening a sub-menu where 'History' and 'Modify Status' are highlighted with red boxes. The background table shows three orders with columns for Order Date, Status, Stop Date, and Entry.

Order Date	Status	Stop Date	Entry
05-16-2018 Routine Rx	Discontinued	05-16-2018 17:44	05-1 07:5
05-16-2018 07:52	Discontinued	05-16-2018 17:44	05-1 07:5
05-16-2018 Routine Rx	Active	11-12-2018	05-1 07:5

Order History →

Order Status History

Current Order Information

Date: 05-12-2018 Time: Routine Rx Status: Discontinued

Order Name: gabapentin Oral

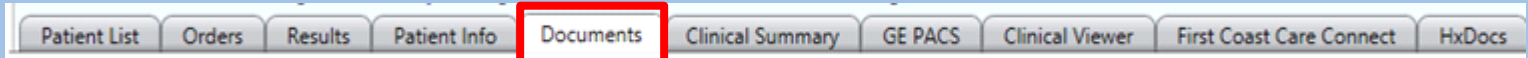
Requested by: [Redacted] To Be Verified By: [Redacted]

Summary: Capsule ... (Known as NEURONTIN Oral)  
Give 100 milligram(s) Gastrostomy Tube 3 times per day

ID	Function	Intent To Sign	When	Who Entered	Who Requested	Source	New Status
101	New	No	05-12-2018 16:36	[Redacted] (ARNP)			Active
102	Modified	No	05-12-2018 16:37	[Redacted] (Pharmacist)			Active
103	Acknowledged		05-12-2018 17:55	[Redacted] (RN)			Active
104	Acknowledged		05-12-2018 17:55	[Redacted] (RN)			Active
105	Discontinued	Yes	05-14-2018 17:59	[Redacted] (RN)	Zeljko, Tomislav (MD)	Phone	Discontinued
106	Acknowledged		05-14-2018 17:59	[Redacted] (RN)			Discontinued
107	Reviewed		05-14-2018 18:59	[Redacted] (Pharmacist)			Discontinued
108	Signed		05-15-2018 08:26	[Redacted] (MD)			Discontinued

# Documents

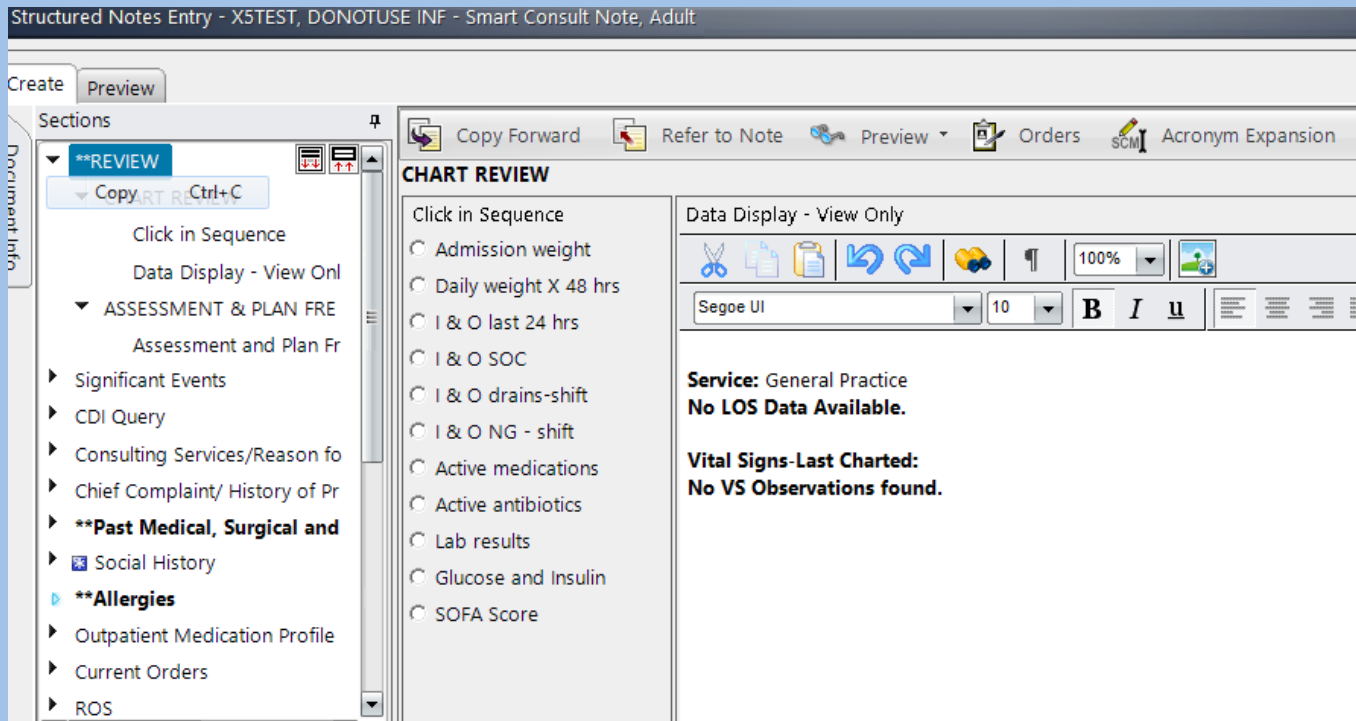
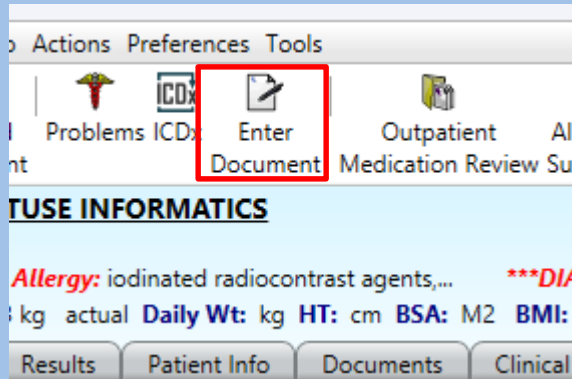
## Enter Document From Documents Icon



## Modified/Append/Cancel Documents From Documents Tab

# Enter Document from Top Toolbar

Enter Document Icon



# Sample Treatment Note

Create Preview

Sections

- \*\*Chart Review
  - Chart Review
    - Click Radio Buttons to Add Data
    - Data Display - View Only
  - \*\*Referral Information (Selected)
  - \*\*Telemedicine Assessment
    - Telemedicine Assessment
    - NIHSS
    - Telestroke tPA Guidelines
    - Treatment Considerations
    - Past Medical History
    - Past Surgical History
  - Impression and Plan

Document Info

Copy Forward Refer to Note Preview Acronym Expansion Orders Care Providers

### Chart Review

Click Radio Buttons to Add Data

- service
- Lab Results
- Vital Signs
- I & O last 24 hrs
- Active Medications
- Active Antibiotics

Data Display - View Only

Segoe UI 10 B I U

Service: TeleStroke  
Hospital Day: #1, Hour # 1 (current date and time : 07-12-2018 1003)

Vital Signs-Last Charted:  
No VS Observations found

No Lab Results Reported.

Copy Forward Refer to Note Preview Acronym Expansion Orders

Referral Source

- Baptist ED
- Flagler Hospital ED
- Inpatient Stroke
- Other (specify)

Reason for Referral

- possible CVA
- evaluation for tPA administration
- wake stroke

### Telemedicine Assessment

Neurological Consult

Done by Telemedicine - Phone or In Person

Time Last Known Well Date/Time (dd-mmm-yyyy hh:mm)

Arrival/Assessment time  yes  no

Over 4.5 Hours Since Last Known Well

### NIHSS

Interval

- baseline
- 2 hrs posttreatment
- 24 hrs post onset of symptoms +/- 20 mins
- 7-10 days
- 3 mos

1a Level of Consciousness

- 0= alert; keenly responsive
- 1= not alert; arousable by minor stim to obey/answer/respo...
- 2= not alert; repeat stim to attend strong stim/pain to move
- 3= responds w/ reflex motor/autonomic effects or no respo...

1b. LOC Questions

- 0= Answers both questions corre
- 1= Answers one question correct
- 2= Answers neither question corr

Practice Specialty Doc

# Sample Treatment Note

## continued

<p>3. Visual</p> <p><input type="radio"/> 0= No visual loss</p> <p><input type="radio"/> 1= Partial hemianopia</p> <p><input type="radio"/> 2= Complete hemianopia</p> <p><input type="radio"/> 3= Bilateral hemianopia (blind including cortical blindness)</p>	<p>4. Facial Palsy</p> <p><input type="radio"/> 0= Normal symmetrical movements</p> <p><input type="radio"/> 1= Minor paralysis (flat nasolabial fold, smile asymmetry)</p> <p><input type="radio"/> 2= Partial paralysis (total/near total of lower face)</p> <p><input type="radio"/> 3= Complete paralysis of one or both sides</p>
<p>5a. Motor Arm, Left</p> <p><input type="radio"/> 0= No drift</p> <p><input type="radio"/> 1= Drift</p> <p><input type="radio"/> 2= Some effort against gravity</p> <p><input type="radio"/> 3= No effort against gravity</p> <p><input type="radio"/> 4= No movement</p> <p><input type="radio"/> UN= Amputation or joint fusion (explain)</p> <p><input type="text"/></p>	<p>5b. Motor Arm, Right</p> <p><input type="radio"/> 0= No drift</p> <p><input type="radio"/> 1= Drift</p> <p><input type="radio"/> 2= Some effort against gravity</p> <p><input type="radio"/> 3= No effort against gravity</p> <p><input type="radio"/> 4= No movement</p> <p><input type="radio"/> UN= Amputation or joint fusion (explain)</p> <p><input type="text"/></p>
<p>6a. Motor Leg, Left</p> <p><input type="radio"/> 0= No drift</p> <p><input type="radio"/> 1= Drift</p> <p><input type="radio"/> 2= Some effort against gravity</p> <p><input type="radio"/> 3= No effort against gravity</p> <p><input type="radio"/> 4= No movement</p> <p><input type="radio"/> UN= Amputation or joint fusion (explain)</p> <p><input type="text"/></p>	<p>6b. Motor Leg, Right</p> <p><input type="radio"/> 0= No drift</p> <p><input type="radio"/> 1= Drift</p> <p><input type="radio"/> 2= Some effort against gravity</p> <p><input type="radio"/> 3= No effort against gravity</p> <p><input type="radio"/> 4= No movement</p> <p><input type="radio"/> UN= Amputation or joint fusion (explain)</p> <p><input type="text"/></p>
<p>7. Limb Ataxia</p> <p><input type="radio"/> 0= Absent</p> <p><input type="radio"/> 1= Present in one limb</p> <p><input type="radio"/> 2= Present in two limbs</p> <p><input type="radio"/> UN= Amputation or joint fusion (explain)</p> <p><input type="text"/></p>	<p>8. Sensory</p> <p><input type="radio"/> 0= Normal; no sensory loss.</p> <p><input type="radio"/> 1= Mild-to-moderate sensory loss</p> <p><input type="radio"/> 2= Severe to total sensory loss</p>
<p>9. Best Language</p> <p><input type="radio"/> 0= No aphasia; normal</p> <p><input type="radio"/> 1= Mild-to-moderate aphasia</p> <p><input type="radio"/> 2= Severe aphasia</p> <p><input type="radio"/> 3= Mute, global aphasia</p>	<p>10. Dysarthria</p> <p><input type="radio"/> 0= Normal</p> <p><input type="radio"/> 1= Mild-to-moderate dysarthria</p> <p><input type="radio"/> 2= Severe dysarthria</p> <p><input type="radio"/> UN= Intubated or other physical barrier (explain)</p> <p><input type="text"/></p>
<p>11. Extinction and Inattention (formerly Neglect)</p> <p><input type="radio"/> 0= No abnormality</p> <p><input type="radio"/> 1= Visual, tactile, auditory, spatial, personal inattention</p> <p><input type="radio"/> 2= Profound hemi-inattention/extinction &gt; 1 modality</p>	
<p>NIH Stroke Scale Total</p> <p><input type="text"/></p>	<p>NIHSS Results</p> <p><input type="radio"/> 0 (no Stroke)</p> <p><input type="radio"/> 1-4 (minor stroke)</p> <p><input type="radio"/> 5-15 (moderate stroke)</p>

Practice Specialty Doc

# Sample Treatment Note

continued

## Telestroke tPA Guidelines

### TPA PROTOCOL GUIDELINES

#### ABSOLUTE CONTRAINDICATIONS:

- arterial puncture at a non-compressible site within 7 days
- current use of direct thrombin inhibitors or direct factor Xa i...
- SBP>185 or DBP>110 despite treatment
- recent intracranial/spinal sx, head trauma or CVA (<3 mos)
- history of intracranial hemorrhage/aneurysm, vascular malfo...
- history of: brain tumor
- active internal bleeding (< 22 days)
- platelets <100,000
- PT > 15
- Heparin received within 48 hours with elevated PTT
- INR > 1.7
- known bleeding diathesis
- suspicion of subarachnoid hemorrhage
- CT demonstrates ICH or parenchymal hypodensity > 3 cere...

#### RELATIVE CONTRAINDICATIONS

- recent surgery or trauma <14 days
- seizure at onset
- recent GI or urinary tract hemorrhage within 21 days
- acute Myocardial Infarction or Pericarditis within 3 months
- IV/IA Thrombolytic (IV-tPa) within 24 hrs (here/elsewhere)
- glucose <50 or >400
- increased risk of bleeding due to co-morbid conditions
- pregnancy
- life expectancy <1 year or severe co-morbid illness
- contraindications (CMO) on admission
- patient/family refusal
- rapid improvement or stroke severity too mild

tPA Exclusion - Other Related Access for Consideration

#### OTHER RELATED FACTORS FOR CONSIDERATION

- stroke severity too severe with NIH score >25
- team unable to determine eligibility
- in-hospital time delay
- no IV access

### Treatment Considerations

TPA ADMINISTRATION  Patient meets criteria for tPA  Patient does NOT meet criteria for tPA

#### Past Medical History



Show all available  Show selected only

0/0

Problems List Review Status:

<input checked="" type="checkbox"/>	H <sub>c</sub>	Problem	Display Name	Type	Status	Scope	Code	Onset Date
-------------------------------------	----------------	---------	--------------	------	--------	-------	------	------------

#### Past Surgical History



Show all available  Show selected only

0/0

Problems List Review Status:

### Treatment Plan

Treatment Plan

Practice Specialty Doc



# Build Acronyms

Build a template if you Always say the same thing

From Enter Documents Icon

1- Go to **Notes** > click on **Acronyms Expansion**

Click **ADD** **Edit** **Add** Remove Import From Other User

2- Type **.bye** & click **enter** Type **.** Name it & type what you want to say

Findings discussed with patient. All questions answered and concerns addressed. Appropriate medication usage and follow up instructions given to the patient. The patient feels comfortable going home. The patient demonstrates understanding of all instructions given.

Acronym:

.bye

This example type **.bye** click enter & phrase appears

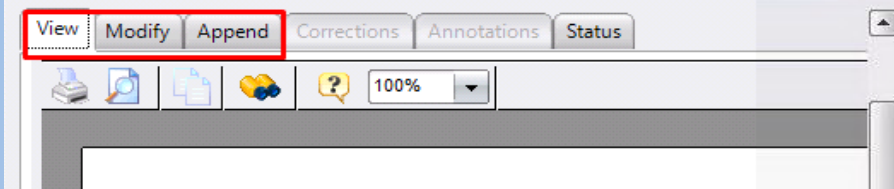
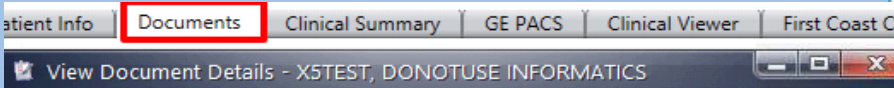
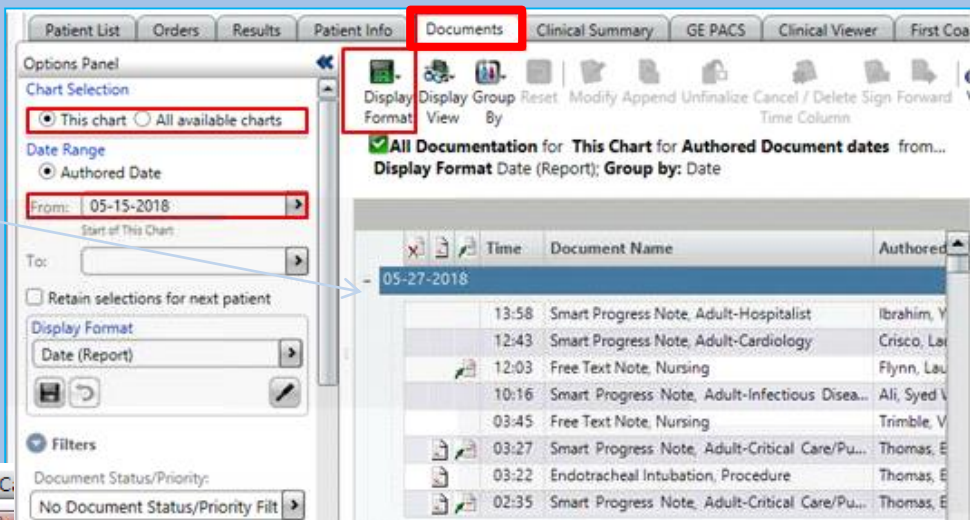
Expanded Text:

Findings discussed with patient. All questions and concerns addressed. Appropriate medication usage and follow up instructions given to the patient. The patient demonstrates understanding of all instructions given and feels comfortable going home.

# Modified/Append/Cancel Document

From Documents Tab

Click on Documents Tab > Double Click Document to open



Left Upper Tabs: *View, Modify, Append*  
Left Lower Corner: click **Red X** to **Cancel Document**



# HxDocs (View ONLY: Current, Historical Documents, Procedures & Studies)



- 1- Save Preferences
- 2- Restore Preferences
- 3- Select All
- 4- Clear All

enlarged

Patient List Orders Results Patient Info Documents Clinical Summary GE PACS Clinical Viewer First Coast Care Connect HxDocs

Cath 
  Echo 
  Stress 
  Vasc 
  EKG 
  Other C/P 
  H & P 
  D/C 
  Consults 
  Procedures 
  OR Report 
  Oncology

Path 
  Progress Notes 
  ED 
  SIS 
  Nursing 
  Pharm 
  Other 
  Discharge Instructions 
  Monitor Strips

7/1/2013 Started w/ Allscripts

Date	Title
05/27/2018	Admission H-P Voice...
05/27/2018	Consultation Note Voi...
05/27/2018	Smart Progress Note,...
05/27/2018	Free Text Note, OT
05/27/2018	Free Text Note, PT
05/27/2018	Skin Care Note
05/27/2018	ED Disposition Summ...
05/26/2018	ED Nursing Reassessm...
05/26/2018	ED Nursing Reassessm...
05/26/2018	ED Provider Note
05/26/2018	Realtime Report
05/26/2018	ED Nursing Triage Note
05/26/2018	ED Lohhu Note
12/01/2015	Smart Progress Note,...
12/01/2015	Smart Consult Note, A...
12/01/2015	ED Provider Note
11/10/2015	Med Student Admissi...
11/10/2015	Smart Progress Note,...
10/24/2008	HISTORY AND PHYSIC...
10/24/2008	CONSULTATION REPO...
10/24/2008	DISCHARGE SUMMARY
12/14/2009	ER NURSING REPORT

Sort by Date, Title or Who  
Click on Header to Sort

Red pencil = Incomplete Document

Historical Documents  
2003 - 6/31/2013 From Meditech

Admit Date: 05/26/2018    DOB: 08/23/1943  
DATE OF CONSULTATION: 05/27/2018

CONSULTANT

HISTORY OF PRESENT ILLNESS  
This patient is a 74-year-old white female, who at rest developed left-sided chest achiness going around to the back into the arm. She tried 1 nitroglycerin with perhaps minimal improvement. She said the discomfort lasted only 5-6 minutes. She has some belching. No nausea or vomiting. Mild dyspnea. Pain was nonpleuritic. She saw her chest wall was tender. She has not had any recent chest pain syndrome. She has known CAD with CABG x4 in 2011. At that time, she had LIMA to the LAD, saphenous vein graft to the right coronary artery, obtuse marginal 1 and 2 and TIMP to the anterior wall.

# Patient Info

## Patient Info

(Care Providers, Problems (Dx), Demographics,



Financial, Visit History, Implants)

- Alerts
  - Allergies/Intolerances/Adverse Events
  - Comments
  - Care Providers
  - Problems**
  - Significant Events
- 
- Addresses/Phones/Contacts
  - Demographics/Visit Data
  - Financial/Employer
  - Visit History

# Patient Info Tab

## Problems (Dx)

Summary Views

- Alerts
- Allergies/Intolerances/Adverse Events
- Comments
- Care Providers
- Problems**
- Significant Events

Addresses/Phones/Contacts  
Demographics/Visit Data  
Financial/Employer  
Visit History  
Implants

Admitting Dx (1)  
Syncope

Visit Problem (5)  
Congestive heart failure  
Congestive heart failure  
Pregnant state, incidental  
Body mass index (BMI) of 2  
Body mass index (BMI) of 1

Discharge Dx (1)  
Hip fx

ED Diagnosis (1)  
Other chest pain

## Care Providers

Patient Info Documents Clinical Summary GE PACS Clinical Viewer First Coast Care Connect HxDocs

	Role	Provider	Phone	Status	Effective Da...	End Date	Entered Date	Specialty
Alerts	Attending	zModel, Physician...		Active	05-13-2019			Family Medicine Family Medicine
Allergies/Intolerances/Adverse Events	CommunityMD	zModel, Physician...		Active	02-06-2019			Flagler Clinic
Comments								
<b>Care Providers</b>	Ordered	zModel, Physician...		Inactive	01-18-2021	01-27-2021 09...		Department of Me... Cardiology
Problems	Ordered	zModel, Physician...		Inactive	08-22-2020	10-20-2020 01...		Obstetrics/Gyneco... Obstetrics - Gynec...
Significant Events								

Show Inactive

# Patient Info Tab

Addresses/Phones/Contacts

Demographics/Visit Data

Financial/Employer

Visit History



**Demographics**

Age: 87y Birth Date: 05-15-1930

Sex: Female Religion: Church of Christ

Marital Status: Married Race: White

Primary Language: English Deceased:

Privacy Status: Select

[Details...](#)

---

**Visit Data**

Length of Stay: 158d Discharge

Admit Date/Time: 11-08-2017 07:44 Expected Date:

Type/Care Level: Inpatient/Acute Care [... Actual Date/Time: 04-15-2018 03:20

Service: General Medicine Disposition: Disch to Home Health

Visit History: Include Community Records

Admit/Reg. Date	Discharge Date	Type/Care Level	Facility	Location	Provider	Provider Speci...	Visit Reason
08-20-2019 14:46	10-08-2019 10:30	Inpatient/Acute Care	Flagler Hospital	ADMHOLD-02			Atrial fibrillation
11-08-2017 07:44	04-15-2018 03:20	Inpatient/Acute Care	Flagler Hospital	ADMHOLD-02	Sanders, Michael C.	Family Medicine	Bunion
06-19-2013 07:34	08-08-2013 16:02	Inpatient/Acute Care	Flagler Hospital	3056-01 MICU	Zub, Christopher Jos...	Family Medicine	Calculi, ureter
01-13-2016 11:26	02-01-2016 16:22	Inpatient/Acute Care	Flagler Hospital	ADMHOLD-03	test, Moe	Care Coordinat...	Chest pain radiating to jaw
02-05-2015 10:23	02-05-2015 23:59	Outpatient/Outpati...	Flagler Hospital	Radiology	Scales, Erin	Family Medicine	Chronic airway obstruction, not elsewhere
11-07-2016 15:06	03-06-2017 08:41	Inpatient/Acute Care	Flagler Hospital	ADMHOLD-02	zModel, Physician	Cardiology	Chronic obstructive pulmonary disease
10-11-2019 12:07	02-10-2020 11:36	Inpatient/Acute Care	Flagler Hospital	ADMHOLD-07	zModel, Physician	Cardiology	Colon cancer
12-17-2018 09:10	08-20-2019 14:44	Inpatient/Acute Care	Flagler Hospital	ADMHOLD-01	Sanders, Michael C.	Family Medicine	Coronary artery disease
10-09-2019 12:37	10-10-2019 10:53	Inpatient/Acute Care	Flagler Hospital	ADMHOLD-07	Sanders, Michael C.	Family Medicine	Cough
09-09-2015 15:12	09-09-2015 16:01	Inpatient/Acute Care	Flagler Hospital	ADMHOLD-03	Sanders, Michael C.	Family Medicine	CVA (cerebrovascular accident due to intr
03-29-2017 08:48	05-23-2017 11:48	Inpatient/Acute Care	Flagler Hospital	ADMHOLD-03	Sanders, Michael C.	Family Medicine	Diabetes
05-21-2015 08:15		Outpatient/Outpati...	Flagler Hospital	Flagler Imagin...	SCHMD, Generic	Family Medicine	Diabetic ketoacidosis
07-20-2015 11:15		Outpatient/Outpati...	Flagler Hospital	Flagler Imagin...	SCHMD, Generic	Family Medicine	Diverticulitis of colon (without mention of
10-13-2020 12:10	10-13-2020 23:59	Outpatient/Outpati...	Flagler Hospital	Greenway Out...	Sanders, Michael C.	Family Medicine	Encounter for administrative examinations
11-03-2020 09:22	11-03-2020 23:59	Outpatient/Outpati...	Flagler Hospital	Greenway Out...	Sanders, Michael C.	Family Medicine	Encounter for screening mammogram for

No items returned

**Signature Manager** will open upon log-in if you have:

- Verbal or Telephone Orders to sign-off
- Telephone Dictations to edit & sign

Function

Sign  
 Approve/Verify

Patient Selection

Date Range

Start Date

Content Available

Stop Date

Latest Available

Facility Selection

Provider Selection

My Signatures

Item Type Filter

Orders, Documents, Tools

Order Selection

0

Item Status Filter

Active, Incomplete

Sort Sequence

Location, Patient, Type, Date

Item to Process

Signs Before To Sign  
 Reassign

Get List

Show Selected  
Reject All  
Protect All  
Cancel  
Print  
Info

**Edit Sign** Refuse Reassign Done

# Physician Attestation

- ▶ **Service**
- ▶ CHART REVIEW
  - ▶ Click in Sequence
  - ▶ Data Display - DO NOT TY
  - ▶ **Physician Review Statement**
  - ▶ Subjective /Objective Data (TYPE)
  - ▶ CDI Query
  - ▶ ROS
  - ▶ Physical Exam
  - ▶ Face to Face Restraint Assessment
  - ▶ Assessment and Plan Review
  - ▶ Assessment and Plan Free Text
  - ▶ Assessment and Plan
  - ▶ Medical Imaging Results
  - ▶ EKG Interpretation
  - ▶ Groupings
  - ▶ Outpatient Medication Profile
  - ▶ Results
  - ▶ Core Measures
  - ▶ Administrative
  - ▶ **Attestation**

**MD Attestation for ARNP/PA**

Physician Attestation to ARNP/PA Assessment/Plan.

I have reviewed the chart and agree with findings and plan.  
 I have reviewed the chart, performed a physical exam, and a...

Physician attestation to ARNP/PA Assessment and Plan

My Findings for this Patient are as Follows:

- MD Attestation for ARNP/PA:**
- **Physician Attestation to ARNP/PA Assessment/Plan.** I have reviewed the chart and agree with findings and plan.
  - **Physician attestation to ARNP/PA Assessment and Plan** I have reviewed the chart, performed a physical exam, and a face to face diagnostic evaluation. I agree with findings and plan.



# Need Help?

Issues with **EMR SCM**

Call **Physician Support**

**819-7070**

Issues with Citrix **log-on/Password**

Call Flagler IS **Helpdesk**

**819-4475**

**After hours, weekends & Holidays**

**819-4347**

**Flagler Hospital Switchboard 904-819-4347**